

**DW SERIES-LED**  
**(UPGRADE VERSION)**

**WASH DOWN**  
**ELECTRONIC WEIGHING SCALE**

**OPERATION MANUAL**

PLEASE READ THIS MANUAL VERY CAREFULLY BEFORE  
ATTEMPT TO OPERATE THE SCALE

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*Specifications subject to change without prior notice*

## CAUTIONS

1. This unit is legal for trade only when it is sealed (and/or stamped) and bearing a serial number. Do not attempt to break the seal (or stamp) affixed to this scale or remove the serial number. Contact your dealer for more information and after sales service.
2. For most accurate weighing result, do not use this scale in where or when the environment condition falls beyond as those listed on **SPECIFICATIONS**.
3. Do not attempt to open this unit or conduct any trouble shootings other than those listed on **TROUBLE SHOOTING**. No user serviceable parts inside.
4. Do not submerge scale into water.
5. Do not use pressurized water nozzle for cleaning.
6. Do not use this scale for chemical substances or in any environments that contains chemical vapor.
7. Precision measuring instrument, handle with care.
8. Always apply the battery cap when not in charging.
9. Check desiccant underneath the scale periodically. Should any part of the desiccant turns to pink color, contact your dealer for scale inspection.

## 1. INSTALLATION

1.1 Check and make sure that the following accessories are included:

- This operation manual
- Scale x 1
- Plastic platter x 1
- Stainless steel cover x 1
- Screw x 1
- Rubber cap x 1
- Power adaptor x 1

Contact your dealer if any item is missing.

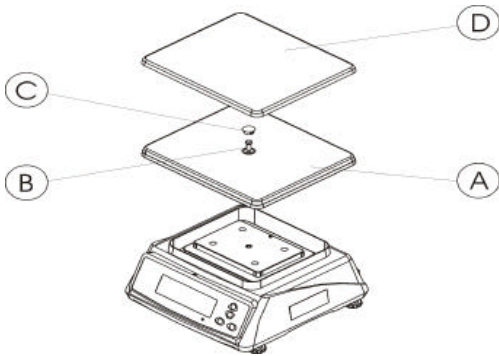


FIG 1

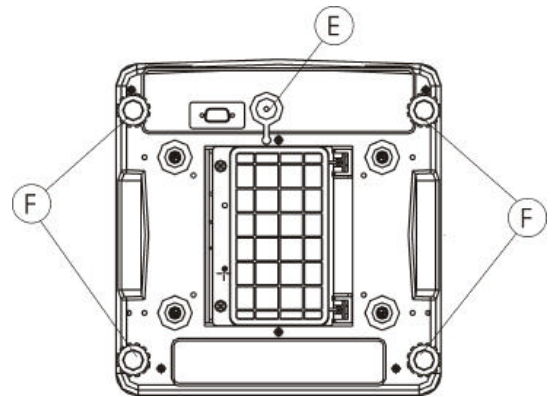


FIG 2

- 1.2 Locks the plastic platter (FIG 1 A) to the platter holder, with the screw (FIG 1 B) included, and then apply the screw rubber cap (FIG 1 C).
- 1.3 Place the stainless steel platter (FIG 1 D) onto the plastic platter.
- 1.4 Power on the scale
  - a. Before charging the scale or power on with the adaptor supplied. Please make sure the input voltage listed on the back of the adaptor matches with the local voltage. If not, do not use it and contact your dealer immediately.

- b. Before first time use, charge the scale for at least 8 hours to ensure the best performance.
- c. After battery is fully charged, remove adaptor from scale. Apply the battery cap (**FIG 2 E**) to seal the DC input jack of scale.

**2. SPECIFICATIONS**

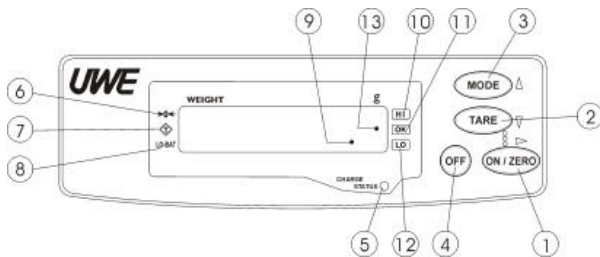
Model No.	Capacity (Max)	Readability (e)	
		Default	High Resolution
DW-3000E	3000g	1g	0.5g
DW-6000E	6000g	2g	1g
DW-15KE	15kg	0.005kg	0.002kg
DW-30KE	30kg	0.01kg	0.005kg
Tare Range	Full Tare Range (Subtractive)		
Power-on Zero Range	±0% Max		
Zero Range	±2% Max		
Display	LED Display		
Power Source	By Built-in Rechargeable Battery or AD/DC Power Adaptor		
Operating Environment	0°~40°C (32°~104°F), Non-condensed. R.H. ≤ 95%		

*Specifications subject to change without notice*

**NOTE:**

Display resolution of avoirdupois weight units (lb/lb and lb/oz) always = 1/3000

### 3. KEYBOARD LAYOUT AND DESCRIPTION



#### 1. ON/ZERO KEY

Press this key to: (a) turn scale on or reset display value to zero; (b) move cursor to the right in function setup

#### 2. TARE KEY

Press this key to: (a) tare off the weight of a container; (b) decrease value in function setup

#### 3. MODE KEY

Press this key to: (a) shift among different weight units; (b) increase value in function setup

#### 4. OFF KEY

Press this key to turn scale off

#### 5. IN-CHARGE INDICATOR

Red color: Recharging battery

Green color: Charging completed

#### 6. ZERO INDICATOR

This indicator appears to indicate a zero weight status

#### 7. TARE INDICATOR

This indicator appears to indicate the tare function is in operation and weight displayed is net weight

#### 8. LO-BAT INDICATOR

When this indicator appears, recharge the scale immediately. Failure to do so may cause unrecoverable damage to the rechargeable battery inside scale

#### 9. STANDBY INDICATOR

This indicator appears to indicate scale is in standby mode (power saving function)

#### 10. HI INDICATOR

This indicator appears to indicate the weight detected above the high limit set (Weight check function)

#### 11. OK INDICATOR

This indicator appears to indicate the weight detected within the high and low limit range (Weight check function)

#### 12. LO INDICATOR

This indicator appears to indicate the weight detected below the low limit set (Weight check function)

#### 13. AVOIRDUPOIS WEIGHT UNITS INDICATOR

This indicator appears to indicate the weight being is avoirdupois weight units (lb). Two avoirdupois weight units are available, i.e. decimal pound (e.g. 5.62 means 5.62 lb) and pound/ounce (e.g. 2.15.01 means 2 lb and 15.1 ounce).

## 4. INITIAL SETUP

### 4.1 PLACING THE SCALE

In order to obtain an accurate weighing result, the scale must be placed on a strong and level surface.

If required, adjust the adjustable feet (**FIG 2 F**) underneath scale to obtain a level position. Refer to the bubble indicator for leveling condition.

### 4.2 INTERNAL SETTING

#### 4.2.1 Display Segment Check

User can enter this function to check to see if the display is functioning properly.

- a. Scale is off
- b. Press and hold **TARE**, then press **ON/ZERO**
- c. Scale displays **F.1**
- d. Press **TARE** once
- e. Scale displays **F.2**
- f. Press **MODE** and all segments will light up to allow user to check the condition of display
- g. Press **TARE** for next function setup or **ON/ZERO** to restart the scale

#### 4.2.2 Select Auto Power Off Setting

The scale is equipped with **Auto Power Off Function**. The scale will power off automatically if it is not used for 4 minutes. Follow the below steps to enable/disable

##### **Auto Power Off Function.**

- a. Scale is off
- b. Press and hold **TARE**, then press **ON/ZERO**
- c. Scale displays **F.1**
- d. Press **TARE** three times
- e. Scale displays **F.4**
- f. Press **MODE** to shift between **0.\_OFF** and **4.\_OFF**
  - To enable **Auto Power Off Function**, press **TARE** when **4.\_OFF** appears
  - To disable **Auto Power Off Function**, press **TARE** when **0.\_OFF** appears
- g. Press **ON/ZERO** to restart the scale or **TARE** for next function setup

#### 4.2.3 Select RS-232 Baud Rate & Protocol

This scale is equipped with 4 RS232C output baud rate and 2 transmission protocol settings for user to select.

- a. Scale is off
- b. Press and hold **TARE**, then press **ON/ZERO**
- c. Scale displays **F.1**

- d. Press **TARE** four times
- e. Scale displays **F.5**
- f. Press **MODE** to select baud rate of 4800, 9600, 19200, 38400
- g. Press and hold **MODE** for 2 seconds to enter transmission protocol setup
- h. Press **MODE** to select protocol of N81 or E71
- i. When the preferred transmission protocol shows on display, press **ON/ZERO** to confirm and restart the scale or **TARE** for next function setup

##### **NOTE:**

The default data output format of the scale is

Baud Rate = 9600

Data Bit = 8

Stop Bit = 1

Parity = None

#### 4.2.4 Select Data Transmission Mode

This scale provides 2 types of transmission mode depending on the requirement and environment.

- a. Scale is off
- b. Press and hold **TARE**, then press **ON/ZERO**
- c. Scale displays **F.1**

- d. Press **TARE** five times
- e. Scale displays **F.7**
- f. Press **MODE** to select transmission mode of trAn1 or trAn2
- g. When the preferred data transmission mode shows on display, press **ON/ZERO** to confirm and restart the scale or **TARE** for next function setup

- e. Scale displays **F.9**
- f. Press **MODE** to select between Tr.\_on or Tr.oFF  
-To enable **Auto Tare Function**, press **TARE** when **Tr.\_on** appears  
-To disable **Auto Tare Function**, press **TARE** when **Tr.oFF** appears
- g. Press **ON/ZERO** to confirm and restart the scale or **TARE** for next function setup

**NOTE:**

;"trAn1;" is to transmit data continuously after reading is stabled

;"trAn2;" is to transmit single data only fter reading is stabled. However, scale will not send any data if weight detected is less than the minimum load.

#### **4.2.5 Select Auto Tare Function**

This scale is equipped with auto tare function which tares off the initial weight automatically when this function is engaged. The tare weight is automatically cleared when everything is removed from platter.

- a. Scale is off
- b. Press and hold **TARE**, then press **ON/ZERO**
- c. Scale displays **F.1**
- d. Press **TARE** six times



## 5. INSTRUCTION FOR USE

### 5.1 BEFORE WEIGHING

Make sure that:

- a. The plastic platter is screwed firmly and the stainless steel platter cover is placed on the plastic platter
- b. The scale is placed on a level and strong surface
- c. The scale is turned on
- d. The **ZERO INDICATOR** is on. If not, press **ON/ZERO** to set display to zero

### 5.2 WEIGHING

- a. Always place an object onto the platter gently. Excessive force applied to platter may cause damages to sensor inside scale
- b. The weight of the object would be displayed automatically
- c. It is a good practice to remove all loads from platter after weighing. It would prolong the lifetime of scale

### 5.3 SELECT WEIGHT UNIT

Press **MODE** to shift between metric or avoirdupois weight units. The weight unit used before power off would be employed when the scale is turned on again.

#### **NOTE:**

To comply with the law of certain countries and certain approval requirements, the avoirdupois weight units may be disabled. Contact your dealer for more information.

### 5.4 SMART POWER SAVING FUNCTION

When this function is enable, the displays digits will be turned off when a stable weight is detected and remains stable for about 10 seconds. Standby indicator appears to indicate scale is now in standby mode.

Display will be automatically turned on again when a different weight is detected.

#### 5.4.1 Select Power Saving Setting

The scale is equipped with smart **POWER SAVING FUNCTION**. Default setting = enable. Follow the below step to enable or disable this function.

- a. Remove all loads from platter
- b. Turn scale on
- c. Scale displays zero weight; if not, press **ON/ZERO**
- d. Press and hold **ON/ZERO**. Scale displays:
  - L.\_off = Function enable
  - L1.\_on = Function disable

#### 5.5 SET DISPLAYED VALUE TO ZERO WHEN UNLOADED

Press **ON/ZERO** can eliminate a positive or negative value when scale is not at its zero. After **ON/ZERO** is pressed, the **ZERO INDICATOR** appears.

Refer to **SPECIFICATIONS** for maximum zero range.

#### 5.6 TARE OFF THE WEIGHT OF A CONTAINER

When a container is used, follow the below steps to manually tare off the weight of container and get the net weight.

- a. Remove all loads away from platter
- b. Make sure that the **ZERO INDICATOR** is on.
- c. Place the container on the platter.
- d. Press **TARE**.

After **TARE** is pressed, the **TARE INDICATOR** would appear.

Refer to **5.2** for weighing procedures. Weight displayed under is the net weight of the subject matter. Refer to **SPECIFICATIONS** for maximum tare range.

#### 5.7 CLEAR THE TARE FUNCTION

- a. Remove all loads from platter
- b. The tare effect will be cancelled:
  - Automatically if automatic tare function is employed, or
  - By pressing **TARE**
- c. After **TARE** is pressed, the **NET INDICATOR** would disappear

#### 5.8 WEIGHT CHECK FUNCTION

This scale is equipped with Weight Check Function. An audio and video signal is generated to reflect the weight check result.

##### 5.8.1 Setting the High, Low Weight Limits and Buzzer Warning

- a. Remove all loads from platter
- b. Turn scale on
- c. Make sure that **ZERO INDICATOR** is on; if not, press **ON/ZERO**

- d. Press and hold **ON/ZERO**, then press **TARE**
- e. The **HI INDICATOR** appears and the cursor is flashing, scale is now in upper weight limit setup
- f. Utilize **MODE**, **TARE** and **ON/ZERO** to set the required high weight limit
- g. When the require high weight limit attained, press and hold **ON/ZERO**, then press **TARE**
- h. The **LO INDICATOR** appears and the cursor is flashing, scale is now in lower weight limit setup
- i. Utilize **MODE**, **TARE** and **ON/ZERO** to set the required low weight limit
- j. When the require low weight limit attained, press and hold **ON/ZERO**, then press **TARE**
- k. Scale displays buzzer warning parameter setup
- l. Press **MODE** until the desired buzzer output parameter appears

**NOTE:**

- bb\_L.** = buzzer warning when weight detected below the low weight limit set.
- bb\_no** = no buzzer warning.
- bb\_S.** = buzzer warning when weight detected within the high and low weight limit set.
- bb\_H.L.** = buzzer warning when weight detected below/above the low/high weight limit set.

- bb\_H.** = buzzer warning when weight detected above the high weight limit set.
- m. When the require buzzer warning setting is selected, press and hold **ON/ZERO**, then press **TARE** to return to normal operation status

**NOTE:**

Weight Check Function will not valid when the weight unit engaged (e.g. lb) is different from the original weight unit programmed under (e.g. gram).

Weight Check Function will not valid when the weight is less than minimum load. Please refer to **SPECIFICATION** for minimum load of each capacity.

Weight Check Function will not valid when high and low weight limits are not logical (e.g. value of high weight limit is less than the value of the weight limit set). To disable Weight Check Function, simply set the high weight limit to zero or set the buzzer warning to **bb\_no.** to turn off the warning.

**5.8.2 Weight Check Transaction**

Place a subject matter onto the platter. The Weight Check result is displayed on the display.

- a. The **HI INDICATOR** will appear when weight detected

over the high weight limit preset

- b. The **OK INDICATOR** will appear when weight detected within the high upper and low weight limit
- c. The **LO INDICATOR** will appear when weight detected under the low weight limit preset

#### 5.9 RECHARGE THE SCALE

The scale is equipped with a built-in rechargeable battery. When the **LO-BAT INDICATOR** appears, recharge the scale immediately. Failure to do so may cause unrecoverable damage to the rechargeable battery. Charging is completed when the color of the **IN-CHARGE INDICATOR** turns green.

## 6. TROUBLE SHOOTING

<b>Syndrome</b>	<b>Scale cannot be turned on</b>
<b>Check:</b>	Is the scale charged?
<b>Action:</b>	Recharge the scale for at least 8 hours before first time use or plug in the power adaptor before power on the scale.
<b>Check</b>	Is the power adaptor inserted properly into both the electricity outlet and the DC inlet of scale.
<b>Action:</b>	Secure both ends of the power adaptor and try again.
<b>Syndrome</b>	<b>Scale turned off automatically</b>
<b>Check</b>	Is <b>Auto Power Off Function</b> employed?
<b>Action</b>	Refer to 4.2.2 to disable <b>Auto Power Off Function</b> .
<b>Check</b>	Is the <b>LO-BAT INDICATOR</b> on?
<b>Action</b>	Apply the power adaptor.
<b>Syndrome</b>	<b>Rated capacity cannot be reached</b>
<b>Check</b>	Is the <b>TARE INDICATOR</b> on?
<b>Action:</b>	Turn the scale off. Remove all loads from platter and turn on again.

**Check** Is there anything obstructing the platter?  
**Action** Remove all obstacles.

**Syndrome** **Weighing result is not accurate**

**Check** Is the scale placed in a level condition?

**Action** Adjust the adjustable feet to a level condition.

**Check** Is the scale affected by airflow, vibration or RFI?

**Action:** Place the scale away from all disturbances.

**Check** Is the scale calibrated correctly?

**Action** Contact your dealer.

**Check** Is the correct weight unit employed?

**Action** Refer to 5.3 for weight unit setting and usage.

**Syndrome** **Display shows 00000 after counting down**

**Check** Is the scale overloaded?

**Action** Remove some loads from platter.

**Check** Is the stainless steel platter cover placed on the platter?

**Action** Place the stainless steel platter cover onto the platter.

## 7. DAILY CARE AND MAINTENANCE

7.1 Clean the scale with a soft and damp cloth. If necessary, apply a mild detergent.

7.2 Do not use any harsh, abrasive material, acetone, volatile solvent, thinner or alcohol for cleaning.

7.3 Verify the accuracy of scale periodically. Re-calibrate the scale if necessary.

**NOTE:** In some countries, calibration is restricted to be done by an authorized/qualified agent only. Contact your dealer for more information.

7.4 It is a good practice to apply the dust cover when operating the scale.

7.5 The scale must be placed horizontally during transportation or long time storage.

7.6 Remove platter from scale before transportation or long time storage.

7.7 Store scale in a dry and clean place.