

PELOTON

TREAD MANUAL



In Studio with Rebecca Kennedy



TABLE OF CONTENTS

Peloton Tread Manual V1.3

SAFETY INFORMATION	04	USING THE TREAD	16
NOTICES	05	Center Button	16
WARNING LABELS	06	Speed	17
Support	07	Incline	17
SPECIFICATIONS	08	Free Mode	18
Dimensions	10	Safety Key	18
User Requirements	10	Joining a Class	19
Performance	10	Class Types	19
Technology	10	Accessories	20
SETTING UP THE TREAD	11	Heart Rate Monitor	20
Location Guidelines	11	Weights	20
Leveling	12	Resistance Bands	20
Transportation	12	Exercise Mat	20
Storage	13	Class Screen	21
Plugging in/Powering On and Off	13	MAINTENANCE	22
GETTING STARTED	14	Cleaning the Tread	22
Logging in	14	Maintenance Schedule	22
Connecting to the Internet	14	TROUBLESHOOTING	23
Adjusting the Touchscreen	15	LIMITED WARRANTY	25

SAFETY INFORMATION

Read and follow all warnings, instructions, and procedures before using the Peloton Tread. It is the owner's responsibility to ensure that all users are aware of all warnings and precautions. Use only as described. Peloton is not responsible for damage or injury caused by inappropriate use.

Consult a physician before beginning a new fitness plan. Incorrect or excessive training can result in serious injury.

If you experience faintness, chest pain, or shortness of breath, stop exercising immediately and consult a physician.

Keep children and animals away from the Tread.

The Tread is designed for home use. Do not use in a commercial or rental setting.

Inspect the Tread for loose, worn, damaged, or incorrect parts before using. Do not use before parts are replaced, repaired, or tightened.

Do not wear loose or dangling clothing while using the Tread. Keep towels and loose clothing away from the slat belt. Make sure your shoelaces don't extend past the soles of your shoes.

User weight must not exceed 300 lbs.

Be careful when mounting and dismounting. Never mount or dismount while the belt is moving. Use handrails for support, but avoid resting your whole weight on the handrails.

When the Tread is in Free Mode, the belt moves freely. If you inadvertently start the belt moving, you could fall. Never leave the Tread unattended in Free Mode.

If an error occurs during operation, the Tread belt may come to a gradual or sudden stop, depending on the error and your speed. Always remain alert while using the Tread.

Ensure that the power supply is plugged into an outlet that supports 15 amps and complies with local building codes.

Unplug the Tread and remove the safety key before servicing and when it is not in use. Always store the safety key away from the Tread and out of reach of children.

Familiarize yourself with emergency stop procedures before using the Tread.

Do not use or store the Tread outdoors or in damp or wet locations.

Always keep the running surface clean and dry.

Set up and operate the Tread on a solid, level surface. Make sure you have at least 78.7" of clearance directly behind the Tread, and 20" of clearance on each side of the Tread.

Use only original parts from Peloton. Unauthorized changes or modifications to this equipment could damage the Tread, impair its operation, and void your warranty.

Do not attempt to service the Tread yourself other than performing the basic maintenance described in this manual. Service other than basic maintenance should be performed by authorized personnel.

Keep hands away from moving parts. Never touch the moving belt or reach under the Tread while it is powered on.

Never operate the Tread if it isn't working properly, or if the power cord has been damaged. Keep power cord away from heated surfaces, sharp edges, and water.

Do not soak or spray Tread surfaces with liquid. Clean using a damp cloth.

Do not store items in the side compartments while the Tread is in use.

Metrics on the screen, including heart rate monitoring, may be inaccurate. Use values for reference only.


NOTICES

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device must not cause harmful interference, and (2) this device must not accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1 Reorient or relocate the receiving antenna.
- 2 Increase the separation between the equipment and receiver.
- 3 Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- 4 Consult the dealer or an experienced radio/TV technician for help.

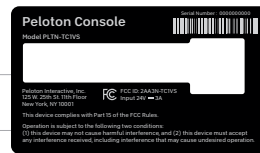
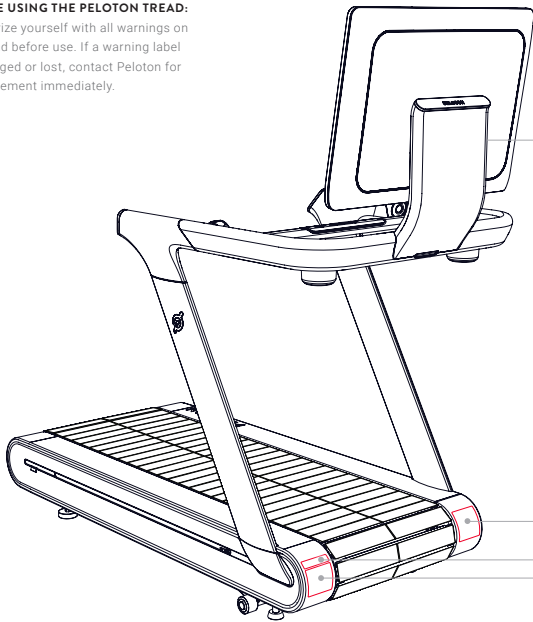
- CAUTION:**
- 1 To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.
 - 2 This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

 This product is ANT+™ certified and is compatible with ANT+ sensors that support heart rate monitoring.

WARNING LABELS

BEFORE USING THE PELOTON TREAD:

Familiarize yourself with all warnings on the Tread before use. If a warning label is damaged or lost, contact Peloton for a replacement immediately.



SUPPORT

QUESTIONS OR CONCERNS

Peloton's #1 concern is member satisfaction. If you require assistance or are experiencing issues with your Peloton Tread, please contact member support for additional help.

1.866.679.9129

support@onepeloton.com

support.onepeloton.com

Peloton Interactive, Inc.
125 West 25th Street, 11th FL
New York, NY 10001

When you contact member support, have the following information ready:

- 1 Tread ID/serial number*
- 2 Purchase Date
- 3 Your order number or the email address associated with your Tread purchase

*To access the Tread ID/serial number from the touchscreen, tap the **•••** icon at the lower right, and select **About**.

SPECIFICATIONS



CAUTION Do not store items in the side compartments while the Tread is in use.

SPECIFICATIONS CONTINUED

MEASUREMENTS

FOOTPRINT	6' x 2.7'
DIMENSIONS	72.5" L x 36.5" W x 72" H
SLAT BELT	67" L x 20" W
SCREEN	32" diagonal

TECHNOLOGY

CONNECTION	WiFi 802.11a/b/g/n/ac 100 Mbps Ethernet MIMO 2x2 antenna ANT+ Bluetooth 4.2
CAMERA	5 megapixel front-facing
SOUND	20 W soundbar with 70Hz to 20KHz frequency response

PERFORMANCE

SPEED	0 - 12.5 mph
INCLINE	0 - 15% grade
SCREEN ADJUSTMENT	0 - 30° vertical tilt
POWER REQUIREMENTS (US ONLY):	120V, 60Hz, 15A dedicated circuit

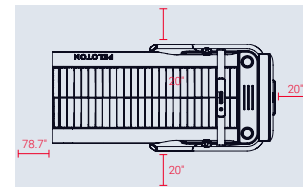
USER REQUIREMENTS

USER HEIGHT RANGE	4'11" - 6'4"
MAX USER WEIGHT	300 lbs

SETTING UP THE TREAD

⚠ SAFETY INFORMATION

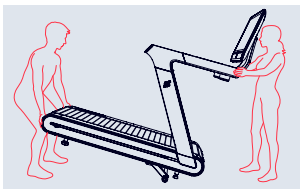
- When installing the Tread, make sure that the electrical installation complies with all local codes and ordinances. Consult an electrician if you are not sure whether your outlet can support the Tread.
- Do not use extension cords or adapters. Do not attach other appliances to the same circuit.
- Use a grounded circuit capable of carrying 15 or more amps. If the circuit is not properly grounded there is a risk of electric shock.
- Never put anything under the Tread or reach under the Tread while it is powered on.
- Keep the area around the Tread free of obstructions.



LOCATION GUIDELINES

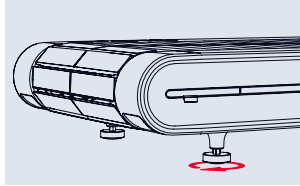
- Install the Tread on a flat, level, stable surface.
- Do not put a mat or thick carpet underneath the Tread.
- Make sure you have at least 78.7" of clearance directly behind the Tread.
- The Tread deck can incline to a height of 18". Make sure the ceiling above your Tread allows adequate clearance and is free of obstructions.
- Make sure the Tread is situated within 6' of an outlet. The provided power cord must be able to reach the outlet at minimum and maximum incline. The power cord must never pass under the Tread.

SETTING UP THE TREAD CONTINUED



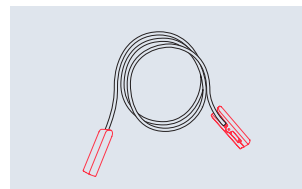
LEVELING

The back feet of the Tread are adjustable. If the Tread rocks or wobbles, turn one or both of the back feet clockwise until all feet rest firmly on the ground.



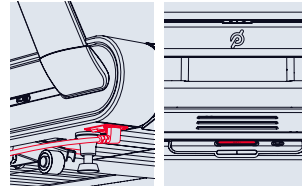
TRANSPORTATION

- Before moving the Tread, set the incline to 2% or higher to raise the front feet.
- Make sure to power down and unplug the Tread before moving it.
- One person stands at front, holding the handrail.
- One or two people lift from the back, using handholds.
- Tilt the Tread forward to rest on incline wheels. ⚠️
- Slowly and carefully roll the Tread backwards or forwards.



STORAGE

- Store the Tread in a dry, indoor area.
- Remove the Safety Key and store it in a separate location when the Tread is not in use.



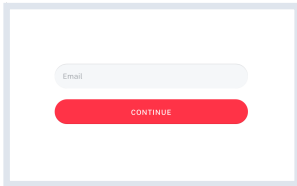
PLUGGING IN / POWERING ON AND OFF

- Plug in the power cord.
- Switch the Tread on.
- Press the center button to wake the Tread.
- To power down, press and hold the center button. Then switch the Tread off. ⚠️

⚠️ **CAUTION** Do not attempt to transport the Peloton Tread with fewer than two people.

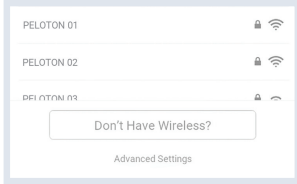
⚠️ **WARNING** Always switch power off and unplug the Tread before cleaning and when it is not in use.

GETTING STARTED



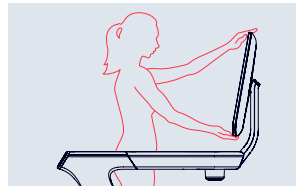
LOGGING IN

- When logging in for the first time, please have available your Subscription Activation Key or the login information you set up when you purchased the Peloton Tread.
- Once a subscription is activated and associated with this Tread, any user can log in and access subscription content.



CONNECTING TO THE INTERNET

- Select your WiFi network and enter the password.
- If a WiFi network is not available, use an Ethernet cable to connect to a Local Area Network (LAN). Pull the back panel off the touchscreen mount to access the Ethernet port. ⚠

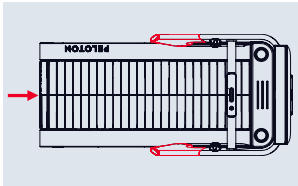


ADJUSTING THE TOUCHSCREEN

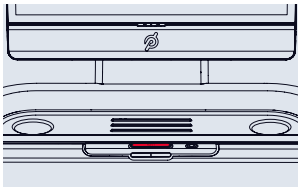
- Hold the top and bottom of the screen and tilt back or forward.
- You should be able to look at the screen comfortably, without tilting your head up or down, from the middle of the platform.

CAUTION The ethernet cable must not pass under the Tread or touch the running surface.

USING THE TREAD

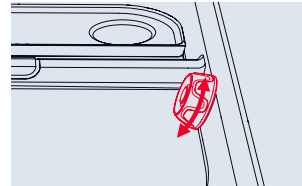


⚠ WARNING Do not start the Tread before stepping onto the running surface.
Step onto the Tread from the rear, using handrails for balance. Avoid putting your full weight on the handrails.



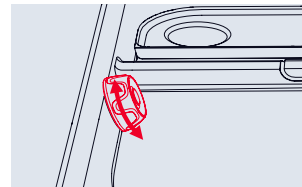
CENTER BUTTON

- When the Peloton Tread is powered on but inactive, press to wake.
- When the Peloton Tread is active but not in use, press and hold for three seconds to sleep.
- When the Peloton Tread is in use, press to stop.



SPEED

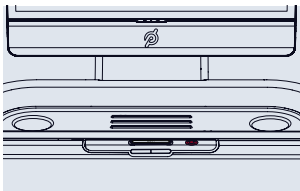
- Turn knob forward to increase speed in increments of 0.1 mph.
- Turn knob backward to decrease speed in increments of 0.1 mph.
- Press the jump button at the center of the knob to increase speed to the next whole mph.
- Tap **Speed** to change your speed using onscreen shortcuts. Tap the screen and select **Customize Shortcuts** to put in your own shortcut speeds.



INCLINE

- Turn knob forward to increase incline in increments of 0.5 percent grade.
- Turn knob backward to decrease incline in increments of 0.5 percent grade.
- Press the jump button at the center of the knob to increase incline to the next whole percent grade.
- Tap **Incline** to change incline using onscreen shortcuts. Tap the screen and select **Customize Shortcuts** to put in your own shortcut incline settings.

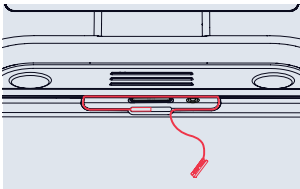
USING THE TREAD CONTINUED



FREE MODE

In Free Mode, the slat belt moves freely. Hold the handrail and move the running surface using your feet. ⚠️

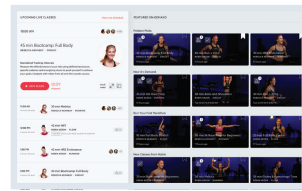
- Before turning on Free Mode, bring the Tread to a complete stop and set the incline to 0%.
- Press the Free Mode button to turn on Free Mode.
- Press the Free Mode button or the center button to stop the belt and exit Free Mode.



SAFETY KEY ⚠️

Familiarize yourself with emergency stop procedures before using the Tread.

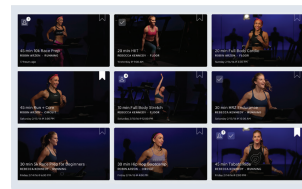
- Detach the magnetized clip from the center rail and clip it to a tight-fitting piece of clothing.
- If the safety key is detached, the slat belt will immediately stop moving and the tread will lock.
- The Tread will be disabled until the key is reattached.
- To start running again, reattach the safety key and press the center button.
- Always detach the safety key when the Tread is not in use.



JOINING A CLASS

Most Peloton classes will include warmup and cooldown.

- Select live classes from the schedule or choose from on-demand classes
- Filter by instructor, class length, class type, and more
- Select **More** for a Scenic Run or Just Run



CLASS TYPES

Peloton's schedule includes a variety of different kinds of classes. Class types may include the following:

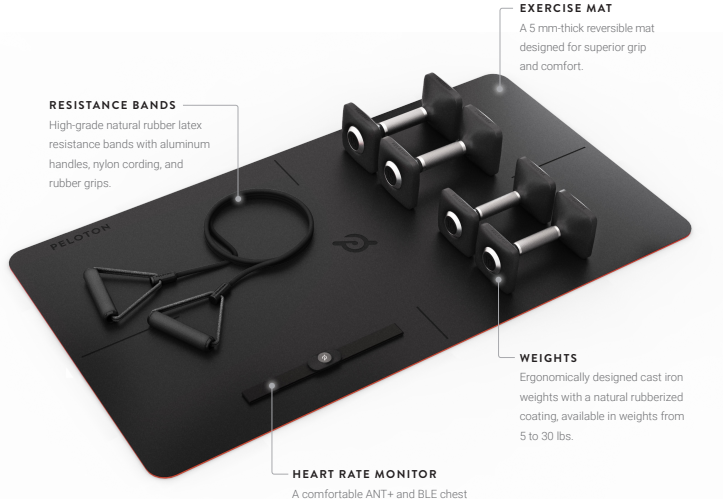
- Run/Walk: cardio-focused classes taking place entirely on the Tread.
- Bootcamp: a combination of cardio segments taking place on the Tread and strength segments taking place off the Tread.
- Floor: a combination of strength, flexibility, and cardio segments taking place off the Tread.

⚠️ **WARNING** When the Tread is in Free Mode, the slat belt moves freely. If you inadvertently start the belt moving, you could fall. Never leave the Tread unattended in Free Mode.

⚠️ **CAUTION** The Tread will function only when the safety key is present and fully engaged. Do not lose the safety key.

ACCESSORIES

Our Tread accessories will help you get the most out of Floor and Bootcamp classes. When using Peloton accessories, follow instructions and warnings in accompanying literature and from instructors for safe and proper use. All accessories are available at onepeloton.com/shop/accessories



RESISTANCE BANDS

High-grade natural rubber latex resistance bands with aluminum handles, nylon cording, and rubber grips.

EXERCISE MAT

A 5 mm-thick reversible mat designed for superior grip and comfort.

WEIGHTS

Ergonomically designed cast iron weights with a natural rubberized coating, available in weights from 5 to 30 lbs.

HEART RATE MONITOR

A comfortable ANT+ and BLE chest strap that connects instantly to track your heart rate on and off the Tread.

CLASS SCREEN



Current **INCLINE** setting, in percent grade.

ELEVATION, in feet. This is the amount of vertical distance you've climbed.

Your **OUTPUT**, in watts. This is a combination of your speed and incline.

Your **PACE**, in minutes per mile.

SPEED

DISTANCE

CALORIES

TOTAL OUTPUT

TIMELINE

Shows class segments and your progress within the class.

METRICS

Shows the Tread's current settings and monitors your status.

LEADERBOARD

Shows all participants in the class, sorted by total output.

MAINTENANCE

SAFETY INFORMATION

- The safety and integrity of the Tread can only be maintained when it is regularly examined for damage and repaired.
- It is the owner's sole responsibility to ensure that regular maintenance is performed.
- Replace worn or damaged parts immediately. Do not use the Tread until repairs are made.
- Use only original parts from Peloton.

CLEANING THE TREAD

Clean the Tread regularly for optimal performance and longevity.

- Clean surfaces with a damp cloth and mild, soapy water.
- Never use abrasive cleaners.
- Never spray or pour liquid directly on Tread surfaces. Never allow liquid to drip between the slats or into any other opening on the Tread.
- Before powering off the Tread for cleaning, set the incline to 2% or higher to allow access to the area underneath the Tread.
- Always power off and unplug the Tread before cleaning.

MAINTENANCE SCHEDULE

WEEKLY:

- Clean Tread surfaces
- Check power cord for damage
- Clean the area underneath the Tread

MONTHLY:

- Check the entire Tread for wear and damage
- Test the safety key by pulling it out while walking on the Tread

TROUBLESHOOTING

PROBLEM:

The touchscreen has trouble connecting to WiFi.

SOLUTION:

Peloton recommends a minimum of 10-15 mbps download and 2.5 mbps upload speed for your touchscreen. WiFi extenders and boosters, distance from the router, and obstructions like walls and furniture can weaken your WiFi signal.

If you continue to have trouble with your WiFi connection, you can connect to a Local Area Network (LAN) using an Ethernet cable. Remove the back panel of the touchscreen mount to access the Ethernet port.

See support.onepeloton.com for more information on possible errors.

PROBLEM:

The slat belt won't move.

SOLUTION:

First, make sure the Tread is awake. If the screen is dark, the Tread is asleep and will not work.

If the Tread is awake, try detaching and reattaching the safety key. If you are still unable to start the belt, use the switch on the underside of the deck to turn the Tread off and then on.

PROBLEM:

Control lights are on, but the touchscreen is blank.

SOLUTION:

If you have just turned on the Tread, wait a few moments for the system to boot. If the screen still doesn't turn on, try to wake the system by touching the screen or by pressing and holding the center button for a few seconds. If the screen is still unresponsive, contact Support.

PROBLEM:

An object falls into the Tread

SOLUTION:


Look underneath the Tread. If the object has fallen through to the floor, raise the incline to at least 2%, turn off and unplug the Tread, and retrieve it. If it is not there, it may be stuck inside the belt. Turn on Free Mode and slowly move the belt forward until the object falls to the floor.

PROBLEM:

The slat belt comes to a sudden stop during a workout.

SOLUTION:

If an error occurs during operation, the Tread belt will come to a stop. The stop may be gradual or more sudden, depending on the error and your speed. If an error occurs, follow the instructions on the screen. If there are no instructions, use the switch on the underside of the deck to switch the Tread off and then on. See support.onepeloton.com for more information on possible errors.

 **CAUTION:** Any repair or troubleshooting procedure other than those described in this section must be performed by authorized personnel.

TROUBLESHOOTING CONTINUED

PROBLEM:
The Tread won't turn on.

SOLUTION:
First make sure that the power cord is securely attached to the Tread and the outlet, and that the Tread is switched on. Then press and hold the center button for a few seconds. The control lights should turn on. If the Tread is still unresponsive, contact Support.

PROBLEM:
The Tread does not register heart rate data.

SOLUTION:
Check your heart rate monitor.

- Is the sensor receiving data? You may need to tighten the strap or moisten the electrodes to help the monitor pick up your heart rate.
- Is the heart rate monitor paired with a different device?
- Does the monitor battery need to be replaced?

Keep in mind that the Tread will only display heart rate data when a class is in progress.

PROBLEM:
The Speed and/or Incline knob does not work.

SOLUTION:
If the Tread is awake and the controls are not working, first, ensure that the Tread is not in Free Mode. Controls will not work in Free Mode. Then, check the control lights. The Tread will function only when the safety key is present and fully engaged. Solid red lights indicate that the safety key is not connected. Try detaching and reattaching it. Blinking red lights indicate an error. Follow the instructions on the screen, or, if there are no instructions, use the switch on the underside of the deck to turn the Tread off and then on.

PROBLEM:
The Free-Mode button does not work.

SOLUTION:
Make sure both speed and incline are set to zero. If the Tread is awake and both speed and incline are set to zero, use the switch on the underside of the deck to turn the Tread off and then on.

PROBLEM:
The Tread is producing an unusual noise.

SOLUTION:
Immediately stop using the Tread, set the incline to zero, and contact Support.

PROBLEM:
Control lights are red.

SOLUTION:

- Solid red lights indicate that the safety key is not connected. The Tread will function only when the safety key is present and fully engaged. Try detaching and reattaching it.
- Blinking red lights indicate an error. Follow the instructions on the screen, or, if there are no instructions, use the switch on the underside of the deck to turn the Tread off and then on.

See support.onepeloton.com for more information on possible errors.

LIMITED WARRANTY*

Peloton Interactive, Inc. ("Peloton") extends the following Limited Warranty to U.S. purchasers, which applies only to non-commercial, in-home, indoor use of the Peloton Tread. Any other use of the Peloton Tread shall void this Limited Warranty. During the applicable Limited Warranty periods described below, the covered components of the Peloton Tread will be free of defects or malfunctions during normal use. Certain exclusions apply, as further described in this Limited Warranty.

The Limited Warranty applies for the following components of the Peloton Tread only, for the time period indicated. The Limited Warranty applies only against defects discovered within the applicable Limited Warranty period and only so long as the Peloton Tread remains in the possession of the original purchaser, or for gifted Peloton Treads, the owner of the original Subscription attached to that Peloton Tread.

HD TOUCHSCREEN – 12 MONTHS: Peloton warrants the touchscreen against defects in workmanship and materials for a period of 12 months from the date of original delivery.

FRAME – FIVE YEARS: Peloton warrants the platform frame (excluding any moving parts attached to the structural frame) against defects in workmanship and materials for a period of five years from the date of original delivery.

TREAD COMPONENTS – 12 MONTHS: Peloton warrants the components and all original parts of the Peloton Tread against defects in workmanship and materials for a period of 12 months from the date of original delivery.

LABOR – 12 MONTHS: For Peloton Treads originally assembled by an authorized Peloton technician, Peloton will cover the labor cost for the repair or replacement made under this Limited Warranty for a period of 12 months from the date of original delivery. Except where applicable law requires otherwise, repair labor is not covered for locations where Peloton did not originally assemble the Peloton Tread or if the Peloton Tread is moved to a location that is outside of Peloton's service area.

EXCLUSIONS AND LIMITATIONS: Who is covered? The original owner of the Peloton Tread. The Peloton Tread must remain in the possession of the original purchaser, or for gifted Peloton Treads, the owner of the original Subscription attached to that Peloton Tread. This Limited Warranty is not transferable.

What is covered? If a defect arises in the Peloton Tread or a warranted component within the applicable Limited Warranty period, the purchaser's sole and exclusive remedy is for Peloton to, at Peloton's discretion to the extent permitted by law, either replace or repair the defective or malfunctioning Peloton Tread or component with the same or a comparable model.

Any replacement or repaired component shall be warranted for the remainder of the original Limited Warranty period or 30 days, whichever is longer, or for any additional period that is required by applicable law.

What is NOT covered? Any other Peloton products or services, non-Peloton products or labor, units that are, or that

CAUTION: Any repair or troubleshooting procedure other than those described in this section must be performed by authorized personnel.

LIMITED WARRANTY* CONTINUED

Peloton reasonably believes to be, stolen, counterfeit, or purchased from an unauthorized distributor or reseller, units purchased or used outside the U.S., and units missing serial numbers.

Software, even if sold with or embedded in the Peloton Tread, or Internet connectivity. Peloton does not warrant that the operation of the Peloton Tread will be uninterrupted or error-free.

Damage or equipment failure due to normal wear and tear, improper or negligent assembly, maintenance, installation, relocation, or repair (other than that caused by a Peloton authorized service technician), use of the Peloton Tread with parts or accessories from third parties, or with parts or accessories not originally intended for or compatible with the Peloton Tread, or any use contrary to the instructions in the Peloton User Manual.

Damage or equipment failure due to accident, abuse, improper or abnormal use, neglect, corrosion, discoloration of paint or plastic (or any other change in cosmetic appearance that does not affect

performance), theft, vandalism, fire, flood, wind, lightning, freezing or other natural disasters or acts of God of any kind, electrical wiring, power reduction, power fluctuation or power failure from whatever cause, unusual atmospheric conditions, collision, introduction of foreign objects, or modifications that are unauthorized or not recommended by Peloton.

Incidental or consequential damages. Peloton is not responsible or liable for indirect, special, incidental or consequential damages, economic loss, loss of property or profits, loss of enjoyment or use, or other consequential damages of any nature whatsoever in connection with the purchase, use, repair or maintenance of equipment or parts. Peloton does not provide monetary or other compensation for any such repairs or replacement parts costs, including but not limited to gym membership fees, work time lost, cost of substitute equipment, diagnostic visits, maintenance visits or transportation.

Equipment used for commercial purposes or for any use other than a single family or household.

Any attempt to move or repair fitness equipment creates a risk of injury and property damage. Peloton is not responsible or liable for any damage or injury incurred during, or as a result of, any move, repair or attempted repair of equipment by anyone other than a Peloton authorized service technician. All moves or repairs attempted by you or your agents are undertaken **at your own risk** and Peloton will have no liability for any injury to persons or property arising from such attempted moves or repairs. In addition, labor may no longer be covered if you move outside of Peloton's service area.

Where permitted by law, replacement units, parts and electronic components reconditioned to as-new condition by Peloton or its vendors may sometimes be supplied as warranty replacement and constitute fulfillment of warranty terms.

This limited warranty is the exclusive warranty given by Peloton and supersedes any prior, contrary or additional representations. All other warranties, express or implied, including any statutory warranty or condition of merchantability or fitness for a particular purpose, are disclaimed except to the extent prohibited by law. In such event, such warranty is limited to the duration of the warranty periods set forth above. This exclusion applies even if this warranty fails of its essential purposes and regardless of whether damages are sought for breach of warranty, breach of contract, negligence, or strict liability in tort or under any other legal theory. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This limited warranty gives you specific legal rights, and you may also have other legal rights, which vary from state to state.

HOW DO I OBTAIN WARRANTY SERVICE?

To be eligible for service under this Limited Warranty you must provide Peloton with the serial number of your Peloton Tread (see page 7) and the dated receipt, or other proof of purchase indicating the date purchased, upon discovering any nonconformity or defect. Contact member support if you believe you need service:

📞 1.866.679.9129

✉️ support@onepeloton.com

🌐 support.onepeloton.com

Claims must be made within the specified warranty period.

WHAT IF I HAVE QUESTIONS OR CONCERNS?

You may direct any questions or concerns to member support:

📞 1.866.679.9129

✉️ support@onepeloton.com

📍 Peloton Interactive, Inc.
125 West 25th Street, 11th FL
New York, NY 10001
Attn: Limited Warranty Claims

Any disputes between you and Peloton related to this Limited Warranty or the Peloton Tread will be governed by the then-current dispute resolution procedures in Peloton's Terms of Service, available at onepeloton.com/terms-of-service.

WHAT IF I WANT MORE COVERAGE?

Extended warranty coverage is available for purchase. See support.onepeloton.com for more details.



TR-01

© Peloton 2018, Peloton Interactive, Inc. All rights reserved.

125 W 25th Street, 11FL, New York, NY 10001

www.onepeloton.com