

PP-7600X POS Printer User Manual

Package Contents

- ✓ PP-7600X POS Printer.....(x1)
 ✓ 80mm-wide Thermal Paper.....(x1) (For operational testing)
 ✓ 58mm Paper Spacer Plate.....(x1)
 ✓ 24V/60W Power Adapter.....(x1)
 ✓ Power Cord......(x1)
 ✓ USB Cable......(x1)
 ✓ RS232 Cable (Optional)......(x1)
 ✓ Soft Wiping Cloth......(x1)
 ✓ For shinning case only)
- \checkmark User Manual.....(x1)

Product Features

- 3" thermal printer with auto cutter
- Printing speed up to 200 mm/sec
- 80 mm or 58 mm paper width support
- Drop-and-load action for easy paper roll replacement
- Control over 2 cash drawers through 1 D.K port
- Interface: USB (True USB & Virtual COM selectable), Serial and Ethernet
- Paper near end sensor
- Optional LD-2100 light bar modular



To avoid paper jam occurring, do NOT press the printer's cover open lever during printing.



When a paper jam occurs, press the cover open lever to release the paper cover. Then, remove the jammed paper and reinstall the paper roll. Next, close the paper cover properly and firmly.

If the auto cutter is also jammed, the paper cover will be locked. Should the cutter jam be so serious to interfere the paper cover release operation, please push the paper cover and press the cover open lever several times. If the problem cannot be solved none the less, please call your local service center for help right away.

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Views of the PP-7600X

Front View



Part Names	Description
Wedge Groove	Aligns and fixes the paper spacer plate
Paper Near End Sensor	(Provided for adjusting the detection position to suit
	the diameter of the paper core used, and for
	adjusting the detection position of remaining
	amount of paper)

Rear View

I/O Cable Jack for LD-2100



Part Names	Description
I/O Cable Jack	Connects the I/O cable of LD-2100
for LD-2100	
Printer Power	Connects the DC cable for the power adapter of PP-
Connector	7600X



Loading a Paper Roll

Before loading a paper roll, make sure you use a specified paper type. Follow the steps below to load a paper roll.

- 1. Press down the cover open lever to release the paper cover.
- 2. The paper cover ejects. Then, open the paper cover manually.

- 3. Drop the thermal paper inside the paper compartment of the printer, as shown in the right figure.
- 4. Drag the paper roll to the portion where the paper roller is installed.









If you want to use a paper roll of 58mm width, install the spacer plate in the compartment of the printer, as shown in the right figure, and then load the paper roll of 58mm width into the partition at the right side of the plate.



Next, set the paper width by using the PP-7600X software switch utility. The software switch utility can be downloaded from the Posiflex' global website:

http://www.posiflex.com/en-global/Download/download. To get more detailed information on the paper width jumper setting, contact directly the Posiflex' technical service team.

5. To avoid the paper cover not being locked completely, push the central portion of the paper cover to close.





- 6. Make the cable cover wedge to the printer. Determine that the cable cover is well wedged to the printer.
- 7. Cover the I/O ports of the printer.
- 8. Determine that the cable cover is completely closed.



Installing the Posiflex LAN POS Printer Manager

To allow you to easily do settings of the LAN printer, please install the LAN POS printer Manager Utility (Utility Name: *PP-7600 Series LAN and WIFI POS printer Manager Utility*). To download the manager, go to the Posiflex' global website: <u>http://www.posiflex.com/en-global/Download/download</u> to download the up-to-date utility.

Firmly Closed

After downloading the manager utility, it is suggested to do settings through USB interface.

However, to avoid users doing settings by mistake, it is suggested that professional technicians implement the setup. To do more advanced settings on the printer, contact directly the Posiflex' technical service team.

Installing the USB Printer Virtual COM Port Driver

If you use software programs that communicate with your POS terminal via a serial interface (e.g. COM1...COM8), but your POS system does not have any serial port, you will require a so-called virtual COM port driver. This virtual COM port driver allows you to assign a virtual COM port connection number to your POS terminal connected via a USB port and enables bidirectional communication between your POS terminal and the printer.

To download the USB Printer Virtual COM Port Driver, go to the Posiflex' global website: <u>http://www.posiflex.com/en-global/Download/download</u> to download the up-to-date driver of the PP-7600X printer.

After downloading the driver, start to install it. When you finish installing the driver, it is suggested to turn on your POS terminal again. The system will automatically detect the PP-7600X printer.

Installing the LD-2100 Light Bar (Optional)

Follow the steps below to install the LD-2100 light bar on the PP-7600X printer.



Power off the printer when installing the LD-2100 light bar.

1. Securely connect the pin header of the LD-2100 I/O cable to the pin connector on the LD-2100 control board.



2. Plug the RJ11 connector of the LD-2100 cable into the LD-2100 I/O cable jack of the PP-7600X printer.



3. Install the LD-2100 light bar onto the bottom side of the PP-7600X by making the four joints formed on the LD-2100 wedge to the four wedge grooves formed on the PP-7600X.



- 4. Determine that the LD-2100 securely connects to the PP-7600X.
- 5. Fix the LD-2100 to the bottom side of PP-7600X with a screw.
- 6. The installation of LD-2100 light bar is completed.





LD-2100 Light Bar

After installing the LD-2100 light bar, you can set up the LD-2100 by using the Posiflex LD2100 Tool. For more detailed information, refer to the Posiflex LD2100 Tool. To download the LD2100 Tool and its manual, go to the Posiflex' global website: <u>http://www.posiflex.com/en-global/Download/download</u>.

Powering ON the PP-7600X Printer

- 1. Press the power button of the printer.
- 2. The power LED indicator stays bright and solid green when the printer is powered ON.



Status LED Indicators

After supplying power to the PP-7600X and powering ON the printer, you can read the system operation status from the power LED indicator on the printer. The LED status is described below.

LED	Status	Description
Power LED	Solid green	System ON
Error LED	Flash red + several beeps	Cutter abnormal
	Solid red	Cover open
	Flash red	Operation temp. high
Paper-out LED	Solid red + continual beep	Paper out

Cleaning

Cleaning the Printer Case

Before cleaning the printer case, be sure to power off the printer, and wipe the dirt off the printer case with a soft wiping cloth we provide.



Do NOT clean the product with alcohol, benzene, thinner, or other such solvents. Doing so may damage or break the parts made of plastic and rubber.

Cleaning the Thermal Head and the Platen Roller

We recommends cleaning the thermal head to maintain receipt print quality. We also recommend cleaning periodically (about once every 3 months).

Depending on the paper roll used, paper dust may stick to the platen roller and the paper may not be fed correctly. To remove the paper dust, clean the platen roller with a cotton swab moistened with water. Power on the printer only after the water has completely dried.



4

- After printing, the thermal head and its surroundings can be very hot. Be careful. Let it be cool before you clean it.
- Do not damage the thermal head with your fingers or any other hard object.

Troubleshooting

> The printer cannot print

If you cannot print even though an error has not occurred, perform a self-test to check if printing is possible.

Follow the steps below.

- 1. Close the paper cover.
- 2. While pressing the feed button, power on the printer. (Hold down the feed button until printing starts.) The current print status is printed.
- 3. Briefly press the feed button (less than one second) to continue the self-test. The printer prints using the built-in character set. After the self-test printing, the printer is reset and switches to standard mode.
- LED Indicators are On/Flashing/Off

No lights is given by the LED indicators

Check whether the power supply cable is correctly connected to the printer and the socket.

Error LED is on

- \checkmark Check whether the paper cover is closed.
- \checkmark Check if paper jam occurs or foreign substance enters the paper cutter.
- ✓ The thermal head and its surroundings can be very hot. Printing stops if the thermal head is too hot. Printing starts again automatically when the thermal head temperature falls.

Paper-out LED indicator is on

✓ Check whether the paper roll is correctly installed and any paper roll remains.

Error LED indicator is flashing

Power off the printer; after 10 seconds, power it back on. If the error LED indicator turns on again even after turning the power back on, malfunction may occurs. Contact your dealer or Posiflex' technical service team.

Specifications

General		
Printer Reliability	100 Km print length	
Auto Cutter Reliability	700,000 cuts or more	
NV Bit Image Memory	12KB (max.)	
NV Graphics	384KB (max.)	
Receive Buffer	6KB	
Printer Driver	Windows Driver (APD), OPOS, JavaPOS (Win), CUPS Driver (Linux)	
Software	Posiflex Uitlity (Android), PP-7600 Utility (Windows Desktop), Development Tool (Android SDK), Monitoring Tool (RMS)	
LED Indicators	Green LED - On = Power Red LED - Error and/or Paper Out	
Sensors	Cover Open / Out-of-Paper /Paper Near End	
Cash Drawer Port (CR port)	2 drivers (CR port x1)	
Power Consumption	Approx. 1.5A (mean)	
Power Source	AC adapter (24V DC)	
Power Saving	Yes	
Temperature	Print quality assured: $+5^{\circ}C \sim +40^{\circ}C$ Operating: $0^{\circ}C \sim +40^{\circ}C$ Non-operating: $-20^{\circ}C \sim +60^{\circ}C$	
Relative Humidity	Operating: 20 ~ 85%, non-condendensing 35% above for auto cutter Non-operating: 5% ~ 90%, non-condensing (paper excluded)	
Acoustic Noise Level	55db	
Standards and Approvals	CE / FCC	
Dimensions (W x D x H)	5.08" x 5.86" x 5.1" / 129 x 148.8 x 129.5 mm	
Weight	2.2lbs / 1kg	
Color	Black / White	
Print		
Print Method	Thermal dot line printing	
Print Speed	200 mm/second (max.)	

Print Resolution	576 dots (W 8 dots/mm x H 8 dots/mm)	
Print Direction	Vertical and Horizontal	
Print Fonts		
Fonts/Column capacity	Font A: 12 x 24 48 cpl (default); Font B: 10 x24 57 cpl	
Character Size	Font A: 1.25 x 3.00 mm; Font B: 1.13 x 3.00 mm	
Character Set	95 Alphanumeric, 18 International, 128 x 43 Graphic	
Barcode	UPC-A/E, EAN13/8, ITF, CODE39 / 93 / 128, CODABAR, GS1 DataBar	
2D Symbol Printing	PDF417, QR code	
Media Handling		
Туре	Thermal roll paper	
Paper Feed Methord	Friction feed	
Print Width	72 mm	
Paper Width	80 +0/-1 mm	
Paper Loading	Drop-in	
Roll Diameter (Max)	φ 83 (or 58) +0 / -1 mm	
Core Diameter (Min)	ф 8 mm	
Paper Thickness	60 ~ 80 um	
Paper Guide	Yes	
Auto Cutter	Yes	
Connectivity		
Serial Interface	RS-232	
USB Interface	Built-in USB	
Ethernet Interface	Ethernet 10/100Base-T/TX	
Operating System		
OS support	Android, Linux, Windows	

% The product information and specifications are subject to change without prior notice. To get the detailed information on PP-7600X, please check this model from Posiflex Global Website (<u>http://www.posiflex.com/en-global/Download/download</u>).



