HooToo

HooToo iPlugmate USB Drive

ONLINE GUIDE

Model NO.: **HT-IM001**

Thank you for choosing the HooToo iPlugmate USB Drive. Please follow this guide to get started.
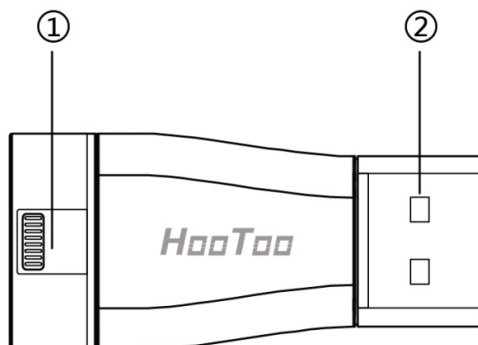
Q **Scan the QR code to view the Online Guide.**

Features

1. Apple MFi certified, 100% compatible with the iPhone and iPad.
2. USB 3.0 and Lightning dual-port design, plug and play with Apple Lightning devices and computer/laptops.
3. Easily share photos, videos, and media files between Apple devices and your PC without using iTunes.
4. Free iPlugmate app for iOS devices, supports instant previewing, file copying/pasting, photo/video sharing.
5. Modern design, sleek and portable, perfect for business and travel.

Product Diagram

1. Lightning Port

2. USB 3.0 Port

Specifications

Capacity	32 GB
Port	1 x USB 3.0 Port 1 x Lightning Port
Lightning Port Speed	Read: 10 - 30 MB/s, Write: 7 - 10 MB/s
USB 3.0 Port Speed	Read: 30 - 80 MB/s, Write: 10 - 30 MB/s
File Format	FAT32
Media Format Supported	**Image:** bmp, gif, jpg, tif, png **Music:** aac, aiff, caf, mp3, wav **Video:** avi, divx, flv, m4v, mkv, mov, mp4, mpg, rm, rmvb, ts, vob, wmv, 3gp **Document:** doc, docx, ppt, pptx, xls, xlsx, key, numbers, pages, pdf, html, txt, rtf
Device Support	iPhone, iPad (iOS 8.0 or higher)
Computer OS Support	Mac OS X v10.6+ Linux Windows Vista®, Windows 7, Windows 8 , Windows 10
Outer Material	Aluminum Alloy, Plastic
Color	Silver Grey
Dimension (L x W x H)	57 x 25 x 8 mm / 2.24 x 0.98 x 0.31 in
Weight	11.2 g / 0.4 oz

App Installation

Before using the iPlugmate USB Drive on your phone for the first time, you need to download the iPlugmate app. Search for "iPlugmate" from the Apple App Store and download to install.

Browsing Photo/Video/Music Files
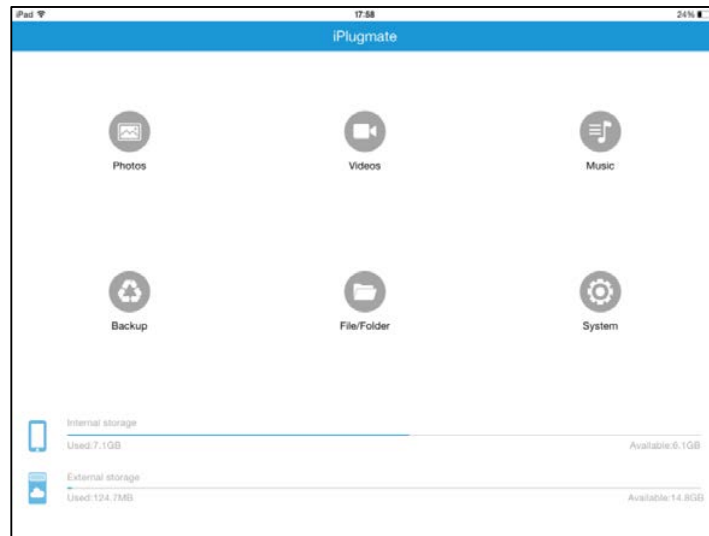
1. Once installed, open the iPlugmate App. (Figure 1)

Figure 1

2. To browse photo/video/music files stored in either the iPlugmate USB drive or the connected Apple device, tap on the respective icon on the top row (Figure 1) and then tap on either the USB drive icon or the device icon at the bottom. (Figure 2)
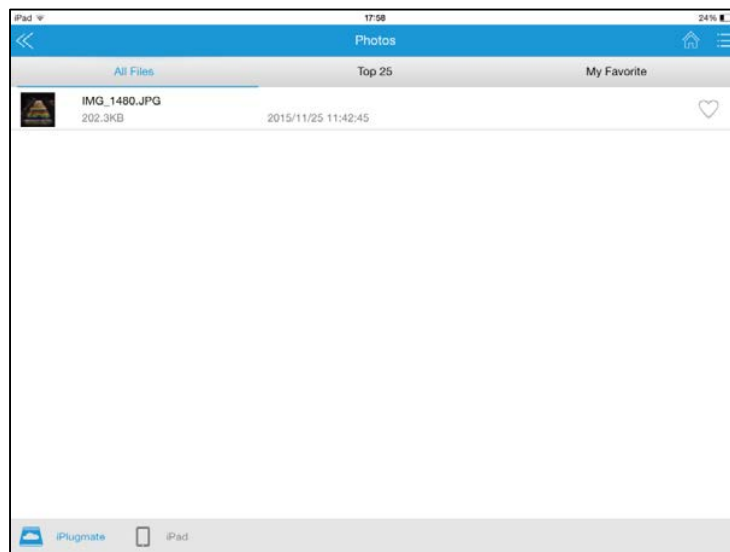

Figure 2

- Tap on the file option icon on the top right corner to set file viewing and arrangement options. (Figure 3)
- "All Files" will show all files stored in either the USB drive or the device.
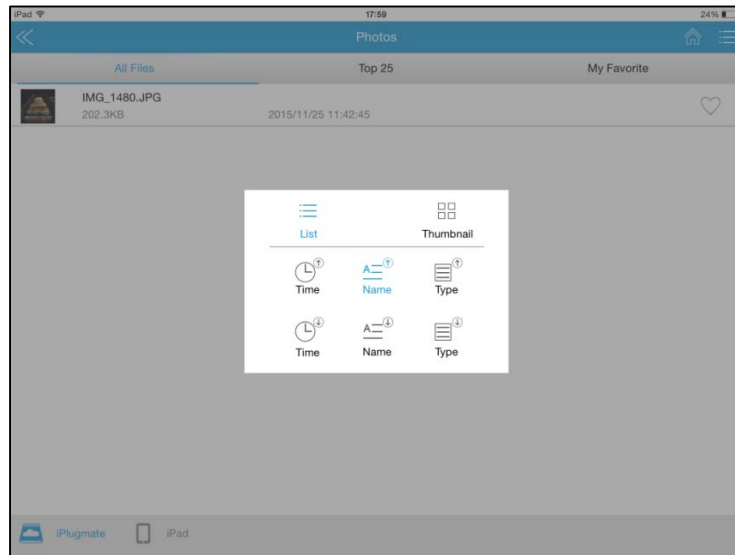- "Top 25" will show the most frequently viewed 25 files.

Figure 3

Notes:

- The iPlugmate app comes with a built-in media player to support all major video formats.
- iPlugmate can only access the audio files downloaded through the Apple iTunes app. It does not support music files downloaded from third party apps.

Backup

From the app main interface, tap on the "Backup" icon to backup all files (including photos and videos) from the Apple device to the iPlugmate USB drive. You can back up all your contact information too.
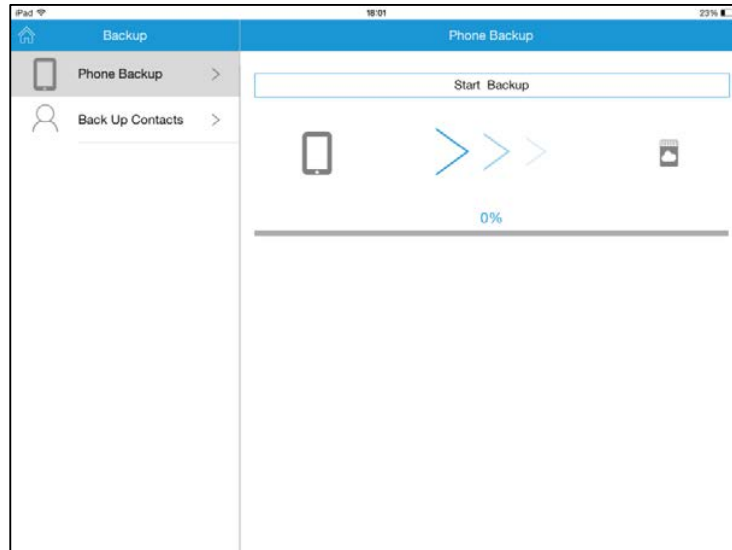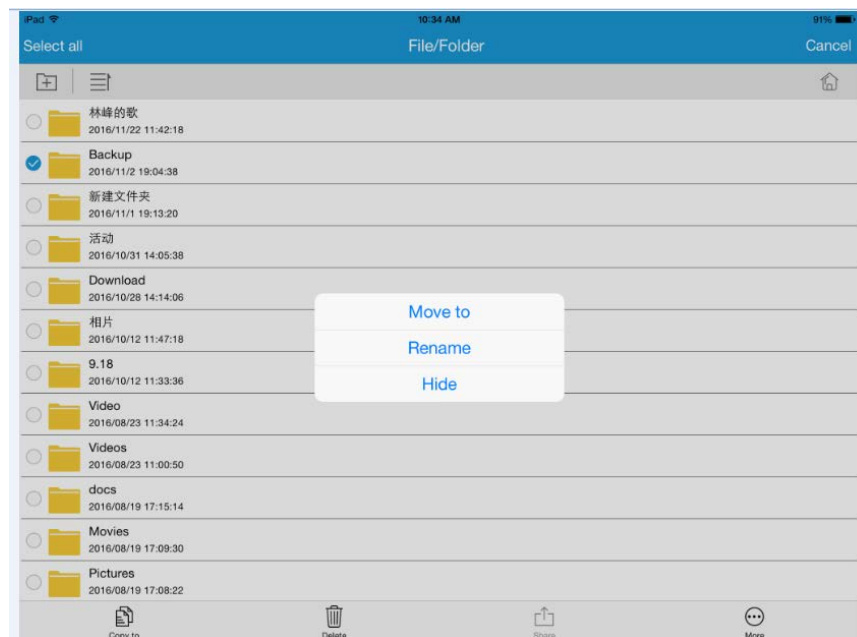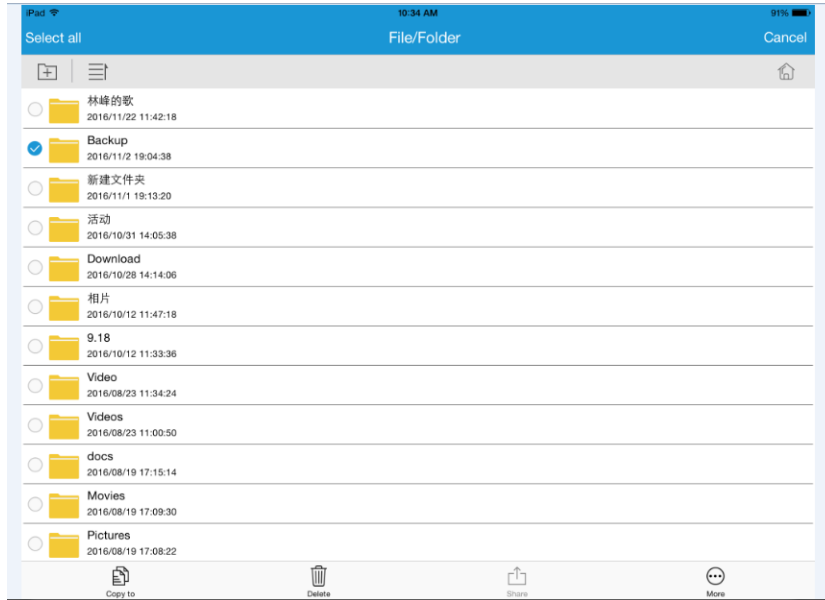

Figure 4

2.   File/Folder Management

1. After entering the File/Folder Management page, tap the Multiselect button on the top right corner to select the files/folders to copy, delete, or share. You can also tap the More button on the bottom right corner for more options. The DLNA folders (Photos/Music/Videos on the homepage) can also be managed in similar way.

1.1 Copying and Moving

On the File/Folder Management page, select and click on a file/folder, then click "Copy to". A list of file paths will pop up; select the target folder to save the selected file/folder. You can also create a new folder as your transfer target and then click paste to finish the step.
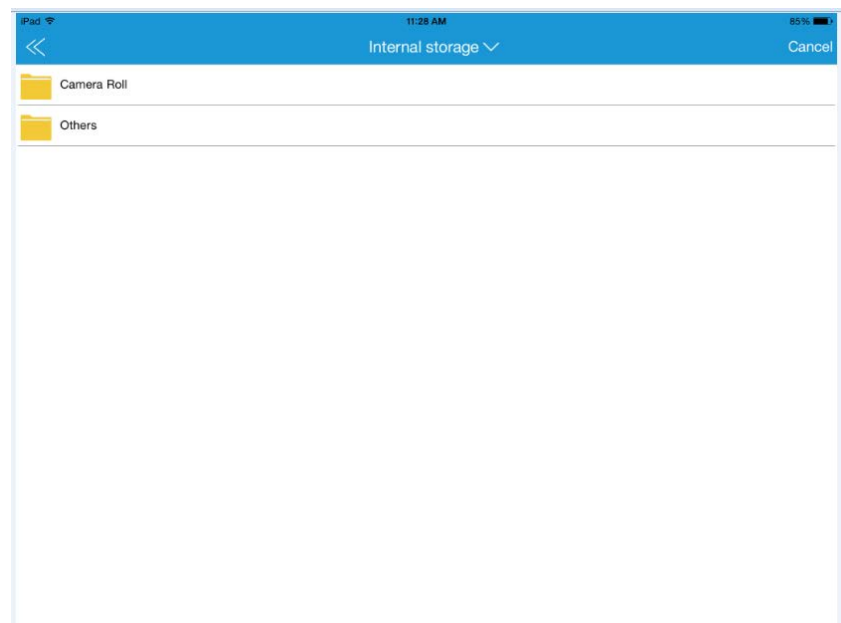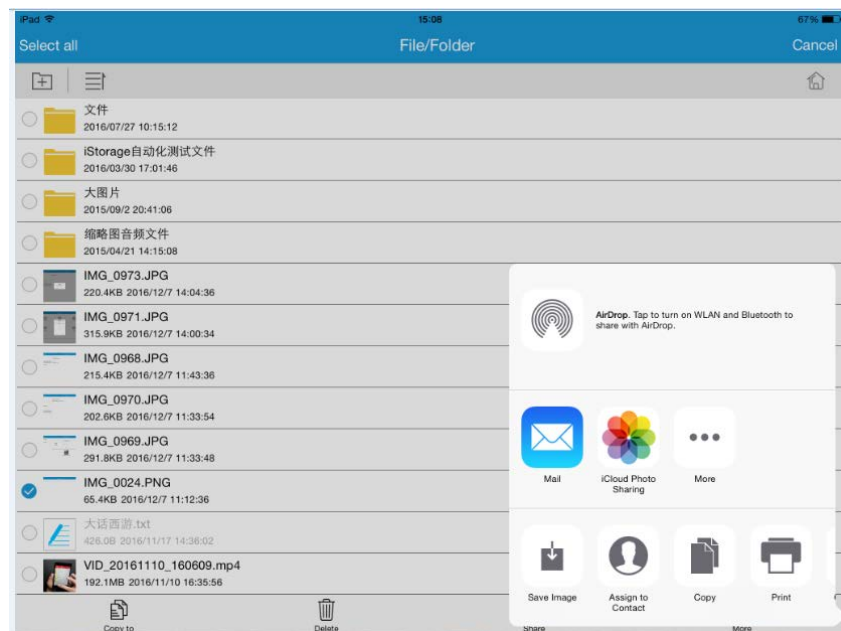
1.2 File/Folder Transferring Page

When the files/folders are being transferred, the transfer progress will be shown.

Note: You cannot exit the app before the file is completely transferred.
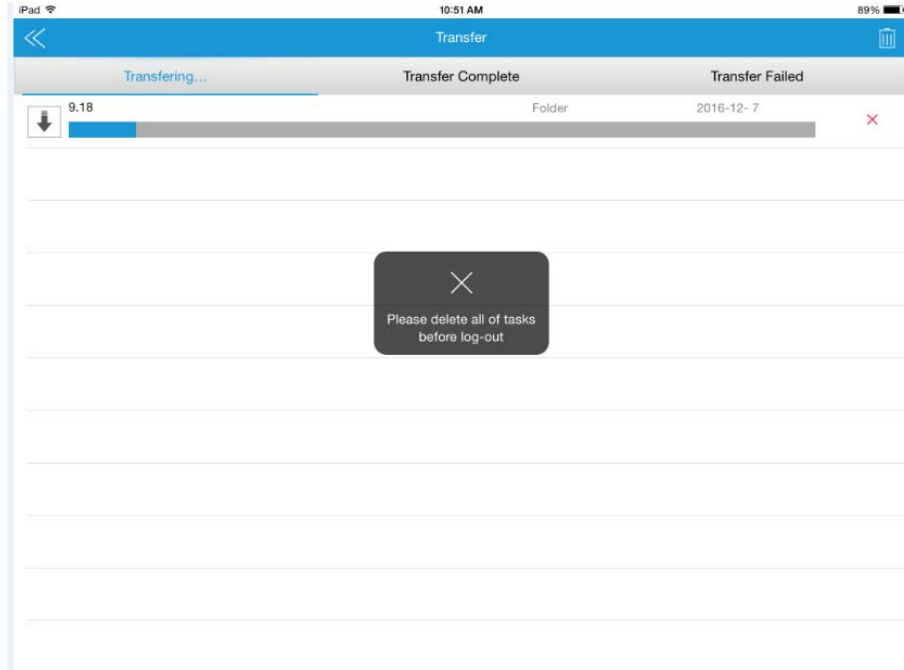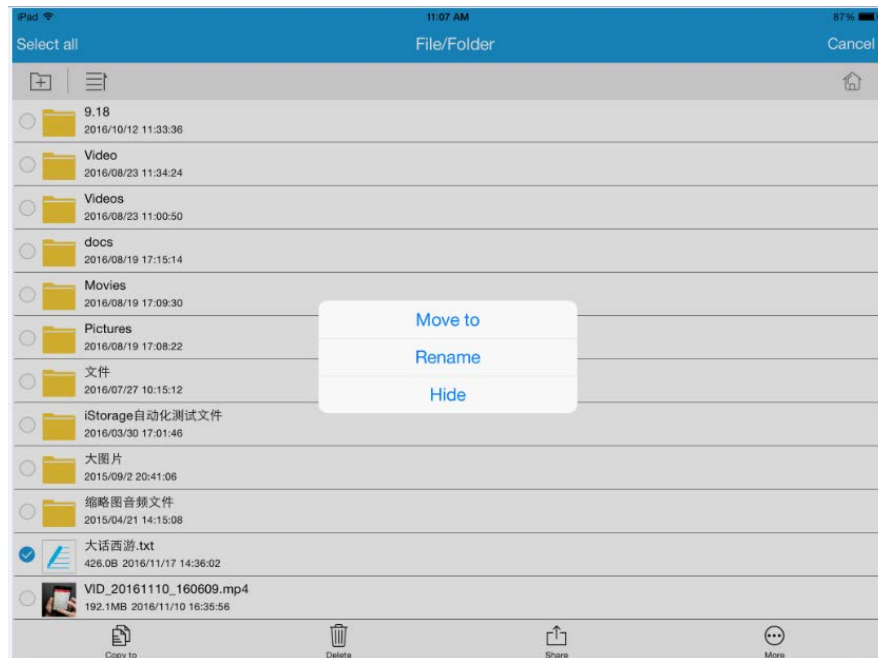
1.3   Sharing Files

On the File/Folder page, select a file, tap the Share button; a sharing options page will appear. You can share the selected files to other apps through Airdrop.
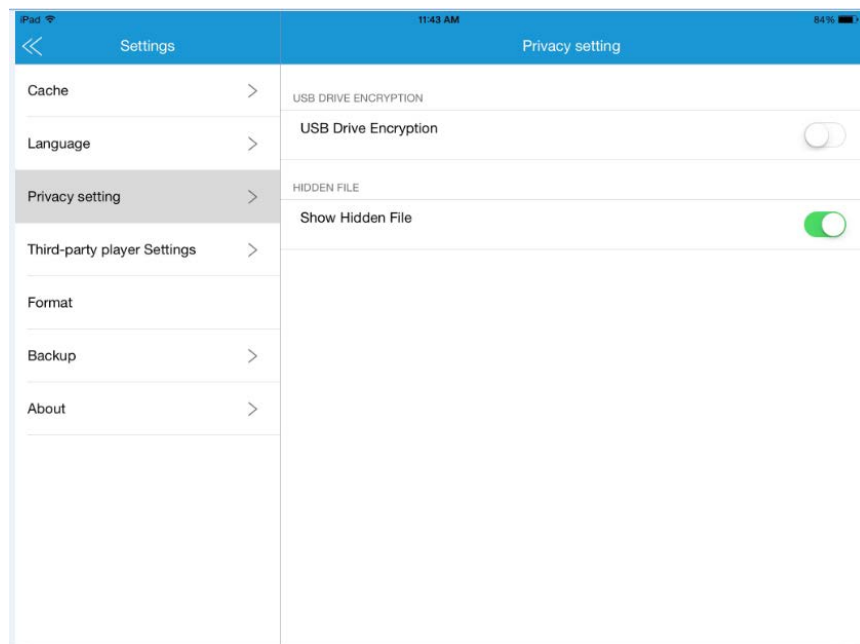
1.4 Hiding Files

Select a file, tap the More button, and then choose Hide. Tap the More button and then Display to unhide your file.
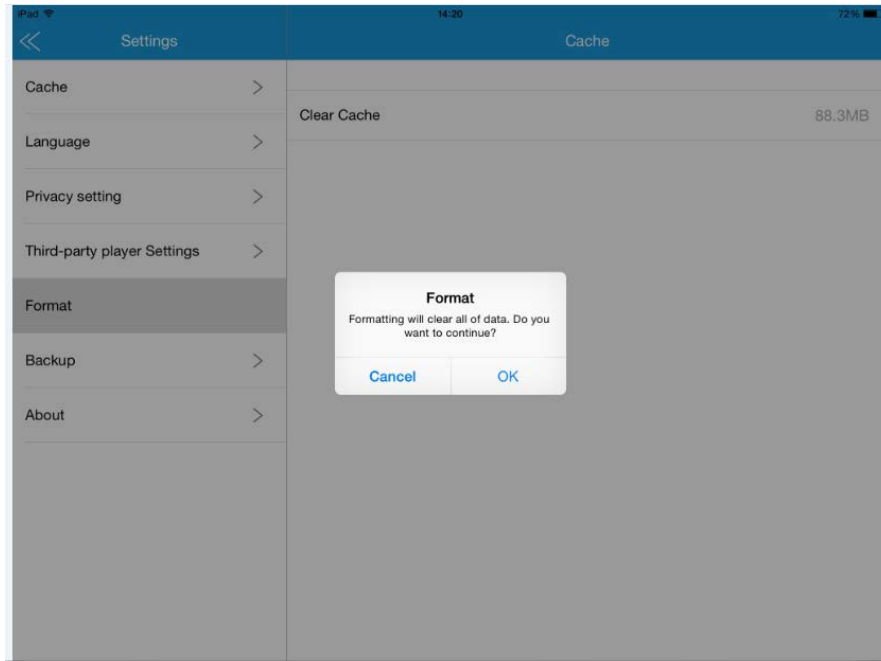

1.4.1 Once a file is hidden, return to the Settings page on the main

page. You can turn on the Show Hidden File function under Privacy Setting to display the hidden file.


2. Formatting

2.1 On the Settings Page, tap on Format tab to format the drive. Once finished, all data will be cleared and the drive turns into a FAT32 file system.

3. Auto Backup Function

3.1 On the Settings page, tap Backup to access two options: "Backup automatically" and "Delete the local data after backup". Switch them on and once the flash drive is inserted, your phone data will be automatically backed up on the drive.
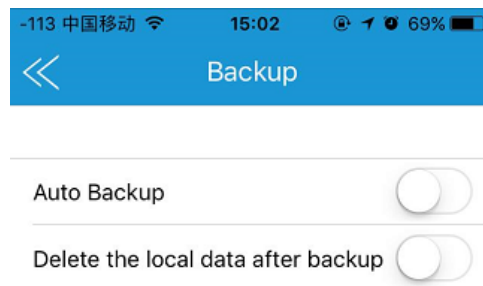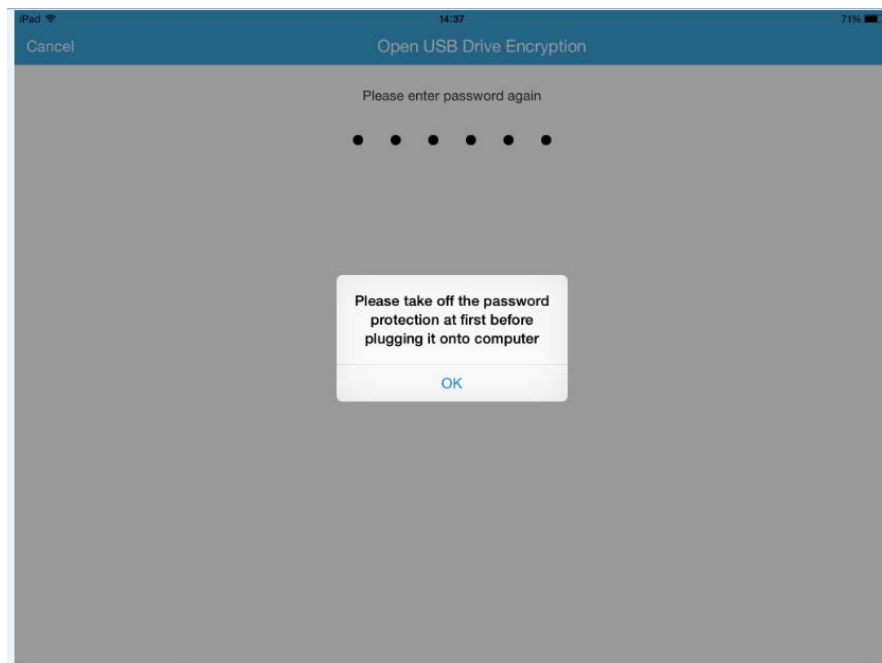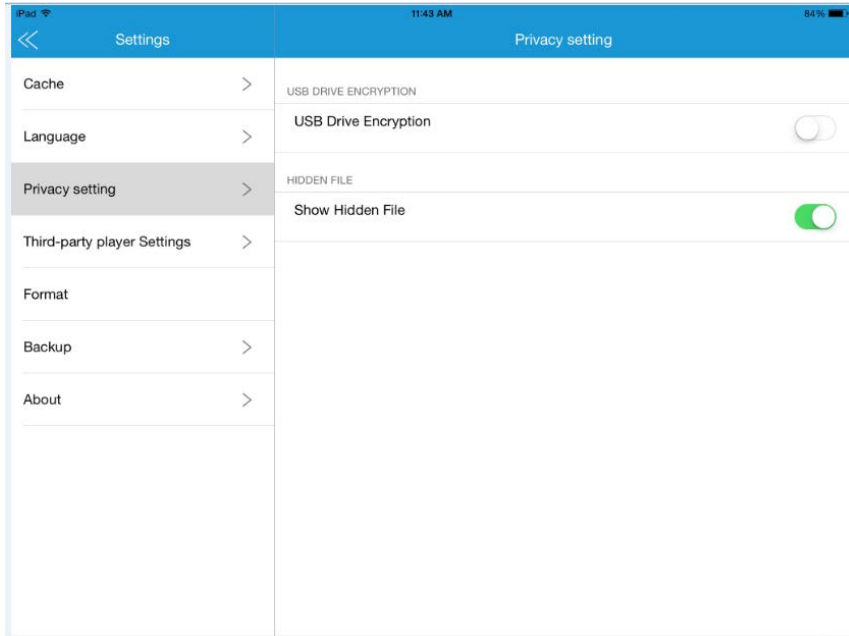
3.2 Delete local data after backup

Once the "Delete the local data after backup" function is switched on, a reminder "Allow 'iPlugmate' to delete this photo?" will pop up. When confirmed, the original data on your phone will be deleted.
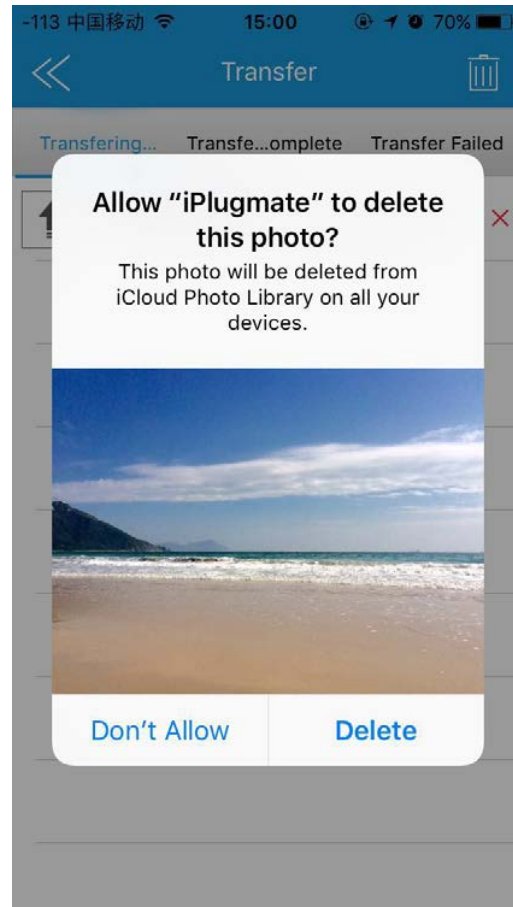
4．USB Drive Encryption

Enter the Settings, tap Privacy setting, turn on the "USB Drive Encryption" function and enter a password.

4.1 Once encrypted, you need to enter the password to access the drive each time the drive is unplugged or the app is restarted. **Note:** You need to lift the encryption before plugging into a computer. Otherwise, the iPlugmate won't be accessible through the USB port.
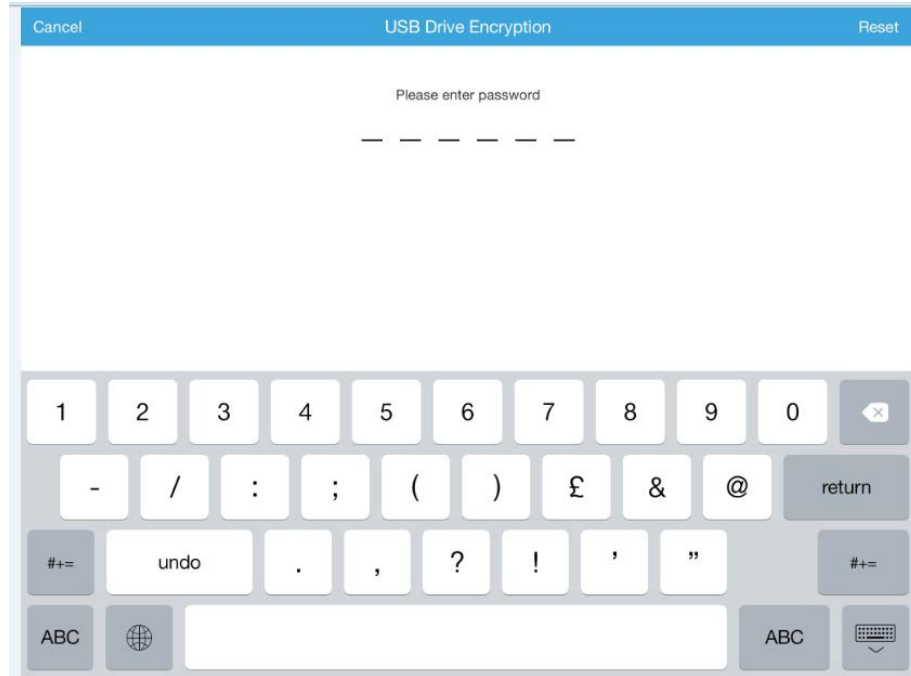
4.2 To lift the encryption, enter the Privacy setting again and enter your password to clear and disable the encryption.
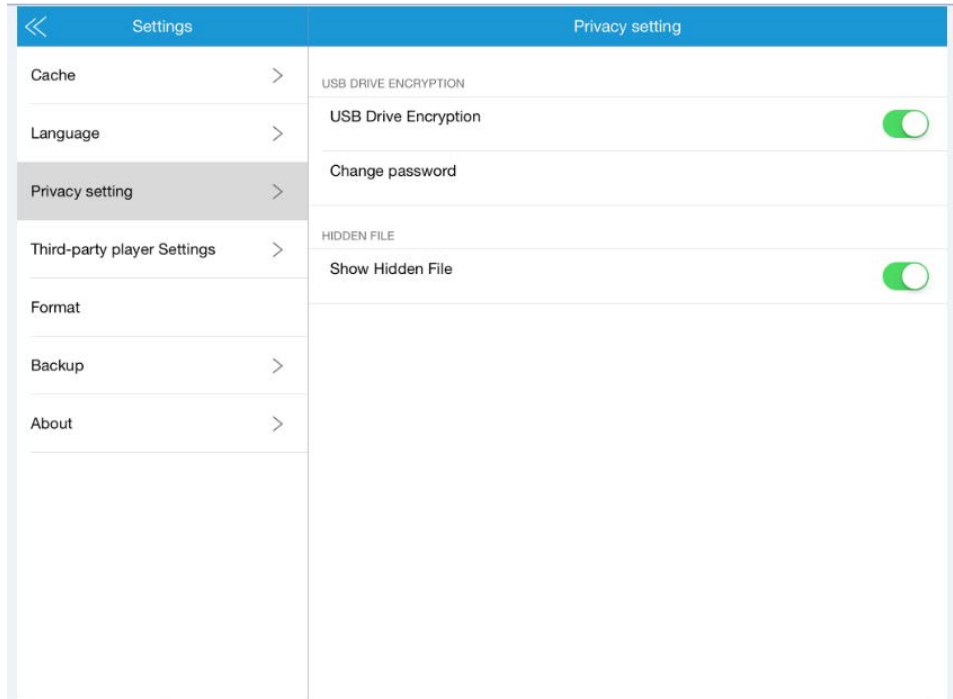
FAQ:

Q: Why can't my device read the USB drive when it's plugged in?

A: The reasons may include:
    1) You haven't installed the "iPlugmate" app on your device. Install the iPlugmate app first before using it.
    2) Your iPhone/iPad case is too chunky so the iPlugmate is not rightly inserted.
    3) Try rebooting your iPhone/iPad or try the iPlugmate on other iOS devices.

Q: Why can't my computer read the USB drive?

A: When this happens, you can try below:
    1) Check and see if the iPlugmate is encrypted on your iOS device. Lift the encryption first before connecting it to your computer.
    2) Try the iPlugmate on another USB port of your computer or on another computer.

Q: Can I use the iPlugmate drive disk space for installing apps?

A: The USB drive is for transferring files only. You cannot install app

Q: Why can't the iPlugmate can't transfer larger than 4GB files?

A: Because you can't transfer larger than 4GB with a FAT32 files system. Please format it to exFAT.

Warranty

HooToo products are covered by a 12 month limited warranty from the date of its original purchase. If any problems occur, please contact our support team.

We can only provide after sales service for products that are sold by HooToo or HooToo authorized retailers and distributors. If you have purchased your unit from a different place, please contact your seller for return and warranty issues.

Support

For technical support and customer service, please contact us by email at **support@hootoo.com.**
Or call us on: 1-888-456-8468 ext: 4 (10:00 -17:30 PST, Monday-Friday) US ONLY.
For more information, please visit our website: **www.hootoo.com**.

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FCC Compliance
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must withstand any interference received, including interference that may cause undesired operation.

FC CE MADE IN CHINA