

Setting up Dyson Link app

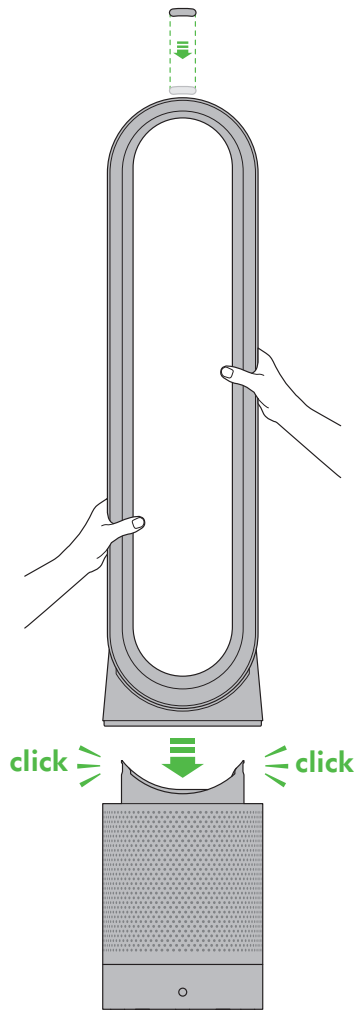


1. Download the Dyson Link app, available on iOS and Android.

2. Select 'Add a Product' from within the app and follow the on screen instructions.

3. Input the above information when requested to do so.

ASSEMBLY



**REGISTER YOUR
DYSON 2 YEAR
GUARANTEE TODAY**



TP03

DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY A DYSON APPLIANCE.

After registering your 2 year Dyson guarantee, your Dyson appliance will be covered for parts and labour (excluding filters) for 2 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where/when you bought the appliance. Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

Your serial number can be found on your rating plate which is on the base of the appliance.

Visit our website to register your Dyson full parts and labour guarantee online, and for online help, support videos, general tips and useful information about Dyson.

AU: www.dyson.com.au/support

NZ: www.dyson.co.nz/support

Note your serial number for future reference.



This illustration is for example purposes only.

Dyson contact details

Australia

Website: www.dyson.com.au
Email: aucustomer@dyson.com
Dyson Customer Care: 1800 239 766 (Mon-Fri 8:00am to 6:00pm EST, Sat-Sun 8:30am to 4:00pm EST).
Address: Dyson Appliances (Aust.) Pty Limited, PO Box 2835, Taren Point, NSW 2229 Australia.

New Zealand

Website: www.dyson.co.nz
Email: dyson@averyrobinson.co.nz
Dyson Customer Care: 0800 397 667 (Mon-Fri 8:30am to 5:00pm).
Address: Avery Robinson Ltd., Unit 6, 99 Carbine Road, Mount Wellington, Auckland, 1060, New Zealand.

4 EASY WAYS TO REGISTER YOUR 2 YEAR GUARANTEE



REGISTER WITH YOUR SMARTPHONE

Download the Dyson Link app and you will be taken through registration as part of the set up.



REGISTER ONLINE

Visit our website to register your Dyson full parts and labour guarantee online.

AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register



REGISTER BY PHONE

Call our dedicated Helpline.

AU 1800 239 766
NZ 0800 397 667



REGISTER BY MAIL

Complete and return the form to Dyson in the envelope supplied.

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING THIS APPLIANCE READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL AND ON THE APPLIANCE

When using an electrical appliance, basic precautions should always be followed, including the following:

WARNING

THE FAN AND THE REMOTE CONTROL BOTH CONTAIN MAGNETS.

1. Pacemakers and defibrillators may be affected by strong magnetic fields. If you or someone in your household has a pacemaker or defibrillator, avoid placing the remote control in a pocket or near to the device.
2. Credit cards and electronic storage media may also be affected by magnets and should be kept away from the remote control and the top of the appliance.

WARNING

These warnings apply to the appliance, and also where applicable, to all tools, accessories, chargers or mains adaptors.

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

1. This Dyson appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the appliance to ensure that they can use it safely.
2. Ensure appliance is fully assembled in line with the instructions before use. Do not dismantle the appliance or use without the loop amplifier fitted.
3. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the appliance.
4. Use only as described in this Dyson Operating Manual. Do not carry out any maintenance other than that shown in this manual, or advised by the Dyson Customer Care Helpline.
5. Suitable for dry location ONLY. Do not use outdoors or on wet surfaces and do not expose to water or rain.
6. Do not handle any part of the plug or appliance with wet hands.
7. Do not operate any appliance with a damaged cable or plug. Discard the appliance or return to an authorised service facility for examination and/or repair. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified person in order to avoid a hazard.
8. If the appliance is not working as it should, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Customer Care Helpline.
9. Do not stretch the cable or place the cable under strain. Keep cable away from heated surfaces.
10. Do not run cable under carpeting. Do not cover cable with throw rugs, runners or similar coverings. Arrange cable away from traffic area and where it will not be tripped over.
11. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable. The use of an extension cable is not recommended.
12. Do not put any object into openings or the inlet grille. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
13. Do not use any cleaning agents or lubricants on this appliance. Unplug before cleaning or carrying out any maintenance.
14. Always carry the appliance by the base, do not carry it by the loop amplifier.
15. Turn off all controls before unplugging. Unplug from socket when not in use for extended periods. To avoid a tripping hazard, safely coil the cable.
16. Do not use near furnaces, fireplaces, stoves or other high temperature heat sources.

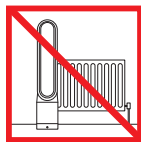
17. Do not use in conjunction with or directly next to an air freshener or similar products. Do not spray or apply perfumes directly on or near the filter. Keep essential oils and chemicals away from the appliance.
18. **WARNING: Chemical Burn and Choking Hazard.** Keep batteries away from children. This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
19. When removing or replacing the filter, take care to keep your fingers clear.

READ AND SAVE THESE INSTRUCTIONS

THIS DYSON APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY



Do not pull on the cable.



Do not store near heat sources.



Do not use near naked flames.

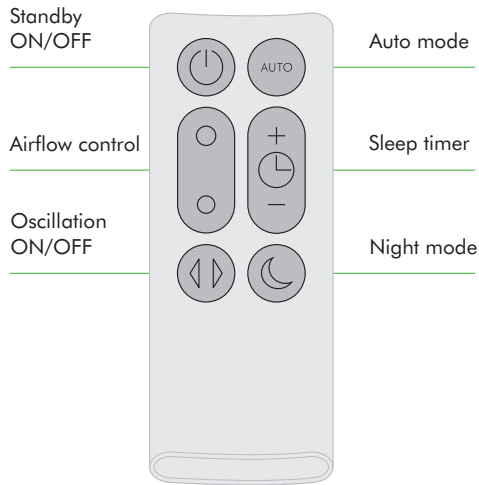


Do not carry by the loop amplifier.

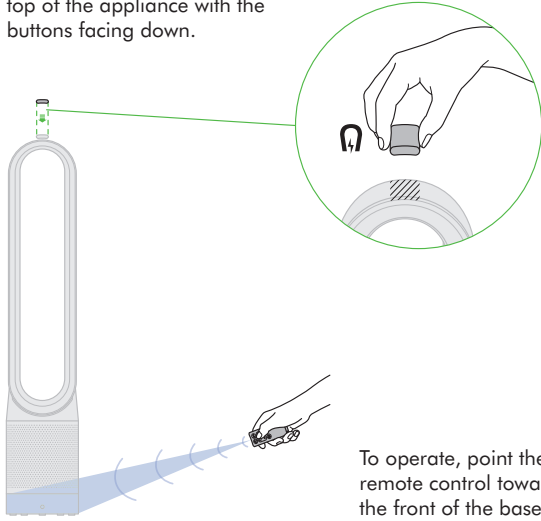


Do not spray scented products such as air freshener or perfume near the filter or the appliance.

Remote control



Attach the remote control to the top of the appliance with the buttons facing down.



Display icons



Flashing green = Wi-Fi is ready to connect to your Dyson Link app



Flashing white = Wi-Fi connecting



Solid white = Wi-Fi connected

Off = Wi-Fi disabled



Solid white = cleaning/ air quality target has not been met



Solid green = clean/air quality target has been met

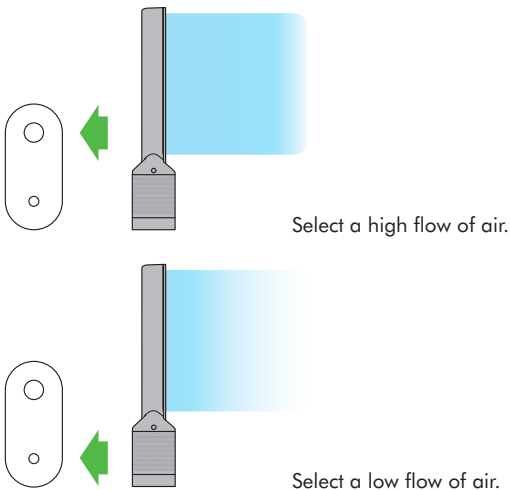
Off = appliance is not in auto cleaning mode



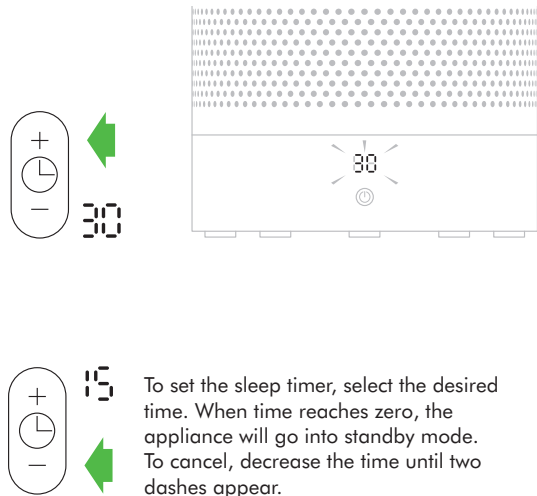
Solid white = appliance is in night mode

Off = appliance is not in night mode

Airflow



Sleep timer



Night mode



← The night mode will dim the display and run quietly, making it ideal for use while sleeping.

When night mode is enabled (indicated by an illuminated half moon symbol in the top right corner of the display), the display will dim and after 5 seconds will fade to off. The half moon symbol remains illuminated.



→
5 secs



If the appliance is not in auto mode, the airflow speed will reduce to level 4. When night mode is activated, if it is already below level 4, it will remain the same. This can be manually changed if desired. The display will illuminate briefly, then fade as before. If in auto mode the airflow speed will be reduced automatically.

Auto mode



← Selecting auto mode adjusts the airflow according to the air quality in the room.

Poor air quality



Air quality improving



Air quality target has been met



When auto mode is enabled (indicated by an A symbol in the bottom left corner of the display), the on-board sensors will intelligently adjust the speed of the appliance according to the air quality.

If the air is clean the A symbol will turn green and the numerical display will switch off. If the air quality worsens the A symbol will turn white and the appliance will automatically restart cleaning the room. While cleaning, the numerical display will show the airflow speed.



For additional control the Dyson Link app can be used to further adjust the sensitivity of the appliance. A period of 6 days is required after the appliance is first used for the sensor to calibrate. During this period the appliance may be more sensitive to VOCs (such as odours) than normal.

Setting up Dyson Link app

The appliance can be enhanced when connected to the Dyson Link app on your smart device.



Download the Dyson Link app, available on iOS and Android.

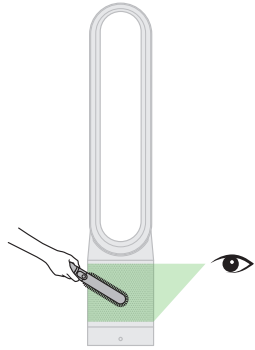


Select 'Add a Product' from within the app and follow the on screen instructions.

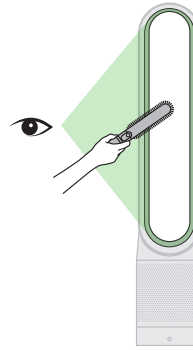


In order to connect the appliance, you will need the information on the front on this manual.

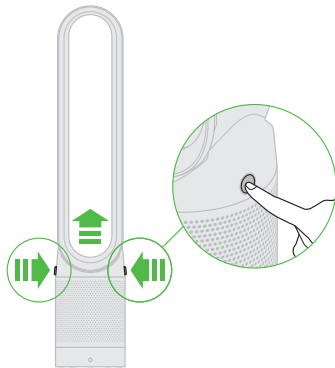
Clearing blockages



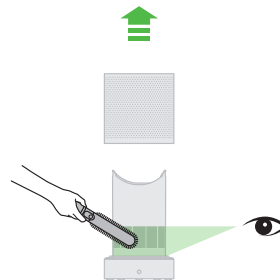
Ensure the appliance is unplugged. Look for blockages in the air inlet holes on the filter. Use a soft brush to remove debris.



Look for blockages in the small aperture inside the loop amplifier. Use a soft brush to remove debris.

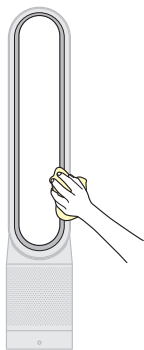


Press buttons to lift off loop amplifier and lift off filter.

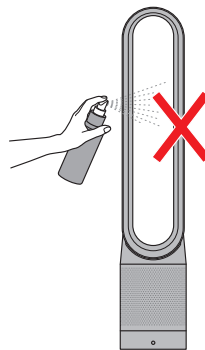


Look for blockages in the air inlet holes under the filter and use a soft brush to remove debris. Replace the filter and then the loop amplifier.

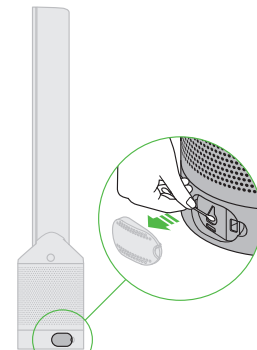
Cleaning



Ensure the appliance is unplugged. Dust may accumulate on the surface of the machine. Wipe dust from the loop amplifier, filter unit and other parts with a dry or damp cloth when dust accumulates.



Do not use detergents or polishes to clean the appliance.



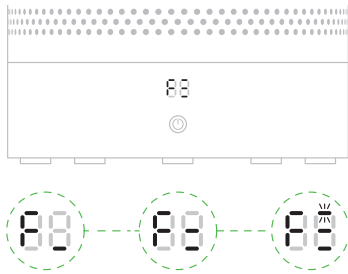
Clean the hatch every time the filter is replaced. Open the small hatch on the side of the appliance. Use a cotton bud to clean inside and remove any debris. This maintains sensor accuracy and ensures the continuing high performance of the appliance.

Replacing the filter unit

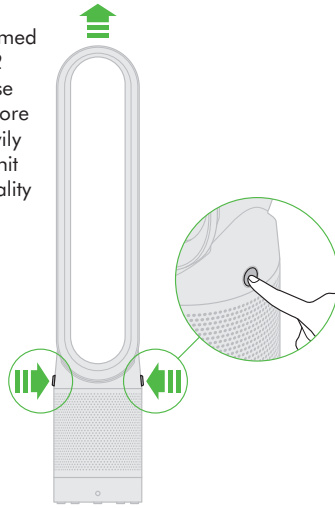
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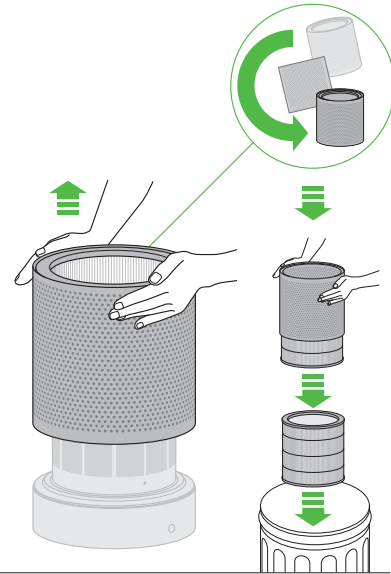
When your non-washable filter unit needs replacing the appliance will display the pattern shown. To replace the non-washable filter unit, follow these steps. Ensure your appliance is unplugged. Your Dyson appliance is programmed to remind you to replace the filter unit after 12 months based on 12 hours usage a day. Please note your indicator will activate sooner with more use. The indicator is only a guide. Use in heavily polluted environments may require the filter unit to be replaced more regularly. Outside air quality can be checked through the Dyson Link app.



2

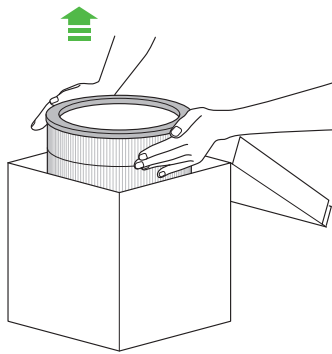


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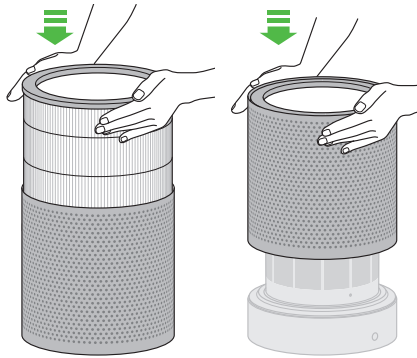


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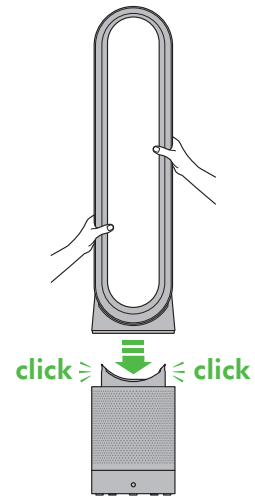
When disposing of the exhausted filter unit please do so in accordance with local regulations.



5



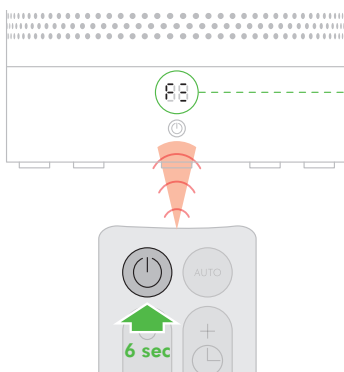
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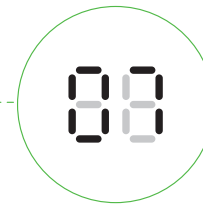
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When you have re-assembled your appliance, press and hold the 'Standby ON/OFF' button for 6 seconds on the remote control to reset the filter indicator.



A clockwise-rotating loading pattern will be shown on the LED display.

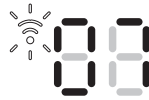


Once the loading pattern is complete, the appliance will return to its normal usage.

Clearing your Wi-Fi settings



It is possible to remove your network details from the appliance.



Press and hold the ON/ OFF button on the appliance for longer than 20 seconds.

The Wi-Fi symbol will flash alternately between white and green to indicate that your network details have been removed.



If you clear your network settings the appliance will not connect to the Dyson Link app.

Enabling or Disabling Wi-Fi



Wi-Fi can be enabled or disabled by pressing and holding the ON/ OFF button on the appliance for between 10 and 20 seconds.

Wi-Fi disabled



Wi-Fi enabled



Solid white = Wi-Fi connected



Flashing white = Wi-Fi connecting



Flashing green = Wi-Fi is ready to connect to your Dyson Link app

Off = Wi-Fi disabled



If Wi-Fi is disabled, the appliance will not connect to the Dyson Link app.

Troubleshooting



If you see a flashing 'E' when trying to use the appliance, it is unable to do what has been requested.



If you see a solid 'E' when trying to use the appliance, it shows the appliance has stopped functioning correctly.

Make sure you have checked the following:

- The room temperature is above 5°C.
- There are no blockages in the inlet grille or loop amplifier outlet.
- The filter has been correctly assembled and doesn't need to be replaced.
- The appliance is correctly plugged in directly to the wall outlet.

If the message still displays, unplug and leave for 10 seconds before turning on again. If the problem persists, please call the Dyson Helpline.

USING YOUR DYSON APPLIANCE

PLEASE READ THE 'IMPORTANT SAFETY INSTRUCTIONS' IN THIS DYSON OPERATING MANUAL BEFORE PROCEEDING.

LOOKING AFTER YOUR DYSON APPLIANCE

- Do not carry out any maintenance or repair work other than that shown in this Dyson Operating Manual, or advised by the Dyson Customer Care Helpline.
- Always disconnect the plug from the mains before inspecting for problems. If the appliance will not operate, first check the mains socket has electricity supply and that the plug is properly inserted into the socket.

CONTROL WITHOUT THE REMOTE

- The appliance can be controlled through your Dyson Link app.

REPLACEABLE PARTS

BATTERY REPLACEMENT

CAUTION

- Unscrew the battery compartment on the remote control. Loosen the base and pull to remove the battery.
- Do not install backwards or short circuit the batteries.
- Do not attempt to dismantle or charge the batteries. Keep away from fire.
- Follow battery manufacturers' instructions when installing new batteries (battery type CR 2032).
- Always replace the screw in the remote control.

NON-WASHABLE FILTER UNIT

- Your filter unit is non-washable and non-recyclable.
- To replace your filter unit follow the steps as shown.
- Failure to replace the filter when prompted may result in changes to product performance and appearance.
- A new filter unit can be purchased at www.dyson.com/filter.

AUTO MODE

- A period of 6 days is required after the machine is first used for the sensor to calibrate. During this period the machine may be more sensitive to VOCs (such as odours) than normal.

DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible.

When your Dyson appliance reaches the end of its life, we are responsible for its safe disposal. You can send your old Dyson appliance back to us (at our cost) and we will organise for it to be recycled.*

*Please note that not all parts are recyclable. Recycling of parts is subject to the capabilities of 3rd party suppliers. Available in Australia only.

Simply:

1. Box up your old Dyson appliance.
2. Take the package to your local post office and send to the address below:

Dyson We Recycle
Reply Paid 83215
Dyson Service Centre
8-10 Mangrove Lane
Taren Point, NSW 2229

- Keep the used batteries away from children as these can still harm children if swallowed.
- Your filter unit is non-washable and non-recyclable.
- To dispose of your old filter unit: remove it from the appliance and place it in your household waste bin.
- The battery should be removed from the product before disposal.

DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY A DYSON APPLIANCE.

After registering your 2 year Dyson guarantee, your Dyson appliance will be covered for parts and labour (excluding replacement filters where there is no defect) for 2 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where/when you bought the appliance. Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

Your serial number can be found on your rating plate which is on the base of the appliance.

- If your Dyson appliance needs a service, call the Dyson Customer Care Helpline so we can discuss the available options.

REGISTERING YOUR DYSON GUARANTEE

To help us ensure you receive prompt and efficient service, please register as a Dyson appliance owner. There are four ways to do this:

- Online:
AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register
- By calling the Dyson Customer Care Helpline.
AU 1800 239 766
NZ 0800 397 667

- By completing and returning the enclosed form to us by mail.
- SMARTPHONE. Download the Dyson Link app and you will be taken through registration as part of the set up. This will confirm ownership of your Dyson appliance in the event of an insurance loss, and enable us to contact you if necessary.

2 YEAR DYSON GUARANTEE

TERMS AND CONDITIONS OF THE DYSON 2 YEAR GUARANTEE

WHAT IS COVERED

- The repair or replacement of your Dyson appliance (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within 2 years of purchase or delivery (if any part is no longer available or out of manufacture Dyson will replace it with a functional replacement part).
- This Dyson guarantee will only be valid if the appliance is used in the country in which it was sold.

WHAT IS NOT COVERED

- Replacement filters. The machine's filter is not covered by the guarantee. Under your Dyson guarantee, Dyson shall not be liable for costs of repair or replacement of a product incurred as a result of:
- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Dyson appliance which is not in accordance with this Dyson Operating Manual.
- Use of the Dyson appliance for anything other than normal domestic purposes in the country of purchase.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories other than those produced or recommended by Dyson.
- Faulty installation (except where installed by Dyson).
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.
- Blockages – please refer to the illustrations and the section 'Clearing blockages' in this Dyson Operating Manual for details of how to look for and clear blockages.
- Normal wear and tear (e.g. fuse etc.).
- If your Dyson guarantee does not apply, you may have statutory rights and remedies available to you as a consumer. If you are in any doubt as to what is covered by your Dyson guarantee, please call the Dyson Customer Care Helpline.

DYSON 2 YEAR GUARANTEE

TERMS AND CONDITIONS OF YOUR DYSON 2 YEAR GUARANTEE.

- The Dyson guarantee becomes effective from the date of purchase.
- All work will be carried out by Dyson Appliances (Aust.) Pty Limited, Avery Robinson Ltd. (NZ) or their authorised agents.
- Any parts replaced by Dyson or its service agents will become the property of Dyson Appliances (Aust.) Pty Limited or Avery Robinson Ltd. (NZ).
- The repair or replacement of your Dyson appliance under the Dyson guarantee will not extend the period of the Dyson guarantee.
- The Dyson guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer.
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson appliance. Without this proof, any work carried out pursuant to the Dyson guarantee and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer. Please keep your receipt or delivery note.

ABOUT YOUR PRIVACY

PRIVACY AND PERSONAL DATA PROTECTION

You will need to provide us with basic contact information when you register your Dyson Product or the Dyson Link App;

WHEN REGISTERING YOUR DYSON PRODUCT

- You will need to provide us with basic contact information to register your product and enable us to support your Dyson guarantee.

WHEN REGISTERING VIA THE DYSON LINK APP

You will need to provide us with basic contact information to register the Dyson Link App; this enables us to securely link your product to your instance of the App.

- When you register, you will have the opportunity to choose whether you would like to receive communications from us. If you opt-in to communications from Dyson, we will send you details of special offers and news of our latest innovations. We never sell your information to third parties and only use information that you share with us as defined by our privacy policies which are available on our website privacy.dyson.com



GUARANTEE FORM

Date of purchase / / Country of purchase Australia New Zealand

Serial number

Title Surname

First name

Address

Postcode

email

Telephone Mobile


Store of purchase

Privacy Act
 Dyson Appliances (Aust.) Pty Limited (Dyson) may collect and use your personal information to provide you updates on latest products and services, to analyse and research customer's choice on products, to provide products and services you have requested and for other purposes relating or incidental to product guarantee (e.g. product guarantee registration, product recalls) ("the Purposes"). To do so, Dyson may disclose your personal information to its related bodies, business partners or third parties. Some of the recipients are located overseas, including United States of America, Amsterdam and United Kingdom.
 If Dyson does not collect your personal information, then it may not be able to fulfil the Purposes.
 Our privacy policy, located at www.dyson.com.au/support/privacy-policy.aspx, contains information about how you may access and correct your personal information held by Dyson, and the privacy complaints handling process of Dyson.
 You may contact Dyson at acustomer@dyson.com
 If you wish to receive information and updates about Dyson's products and services, please tick this box.
 Under the Australian Privacy Principles, before Dyson discloses personal information overseas, Dyson will take such steps as are reasonable in the circumstances to ensure that the overseas recipient does not breach the Australian Privacy Principles. However, an individual may consent to such disclosure without this requirement. If you consent to Dyson disclosing your personal information to business partners or third parties overseas for the Purposes, please tick this box.
 Note: If you do not provide consent, then Dyson may not be able to fulfil the Purposes.


4 EASY WAYS TO REGISTER YOUR 2 YEAR GUARANTEE



REGISTER WITH YOUR SMARTPHONE FOR YOUR 2 YEAR GUARANTEE
 Download the Dyson Link app and you will be taken through registration as part of the set up.



REGISTER ONLINE
 Visit our website to register your Dyson full parts and labour guarantee online.
 AU: www.dyson.com.au/register
 NZ: www.dyson.co.nz/register



REGISTER BY PHONE
 Call our dedicated Helpline.
 AU 1800 239 766
 NZ 0800 397 667



REGISTER BY MAIL
 Complete and return the form to Dyson in the envelope supplied.

