

# **Instruction Manual**

**ELECTRONIC AIR PURIFICATION SYSTEM** 





## INTRODUCTION

## Congratulations and thank you for purchasing the QuietPure Home by Aerus!

This QuietPure Home by Aerus is quieter (essentially silent), cleans more air and is easier to use than many other brands; making this air purifier our first choice for both residential and office environments. With your new QuietPure Home by Aerus, you are equipped with real data that puts you in control of your home's health, enabling you to make changes to your environment and secure the health and well-being of everyone in the family.

The QuietPure Home by Aerus is a real game changer, it doesn't just clean the air in your home, it provides you with data to better understand when and why your air quality changes.

If you have any questions concerning this product, contact Aerus Customer Service by calling toll free 1-888-764-0693 or via email at support@aerusonline.com.

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# **SPECIFICATIONS**

Model	QuietPure Home by Aerus	Dimensions	D
Weight (unpackaged)	12.78 lbs	Wi-Fi	ıd
Input Voltage	110V-120V	Decibels	А
Power Requirements	2.6-70 W	Rated Power	Ηz
Covorago	up to 890 ft <sup>2</sup>		

## IMPORTANT SAFETY INSTRUCTIONS

### READ ALL INSTRUCTIONS BEFORE USING THIS PRODUCT

**WARNING:** Important Safety Instructions to reduce the risk of fire, electrical shock, or injury.

MARNING: Only use the QuietPure Home by Aerus air purifier indoors. Improper use can be hazardous to your health and can lead to injury.

Your safety and the safe operation of this air purifier are very important to us. All safety and operating instructions should be read, adhered to and followed before operating the unit. Incorrect operation may cause harm or damage.

- Repairs to the air purifier are to be made by a qualified, professional repairman. Improper repair work can cause danger to the user. Repairs not made by Aerus authorized service center, may void your warranty.
- Make sure the air purifier is powered off and unplugged from the wall outlet before moving the unit.
- **Remove all packaging** from the air purifier prior to turning on the unit.
- Only operate the air purifier when it is fully assembled.
- Do not use outdoors or on wet surfaces.
- Place the air purifier on a hard protective (waterproof) surface. This will ensure optimal performance and prevent tipping over, and/or causing damage to flooring or furniture.
- Make sure there is at least 8 inches between the air inlet on the bottom of the air purifier and objects within the room.
- Do not wring, pinch, bend, or twist the power cord.
- Do not drag the power cord when it is disconnected from the wall outlet.
- Never use the air purifier if there is damage to the unit or the power cord.
- To avoid electrical shock, do not touch the air purifier, power cord or plug when your hands are wet.
- Only connect the air purifier to a 110-120V power source do not use with other equipment or extension cords.
- Only use the power cord that came with the unit.
- Always unplug the air purifier before moving the air purifier or changing the filter.
- Do not use the air purifier if it is making an abnormal sound or abnormal smell.
- Do not put fingers or any foreign objects into the inlet or outlet of the air purifier, as this can cause electric shock or damage to the air purifier.
- Keep hair, clothing and loose items away from the air purifier.
- Do not sit on, lean against or tilt the main body of the air purifier.
- Do not use in rooms where there is high moisture or water, such as a bathroom.
- <u>Do not allow air purifier to be used as a toy.</u> Close supervision is necessary when operated near children.

# SAVE THESE INSTRUCTIONS

## **GETTING STARTED**

1. Before using your QuietPure Home by Aerus, remove all air purifier components from the box and remove packaging.

**NOTE:** Make sure to completely remove all packaging from the air purifier and filter prior to use.





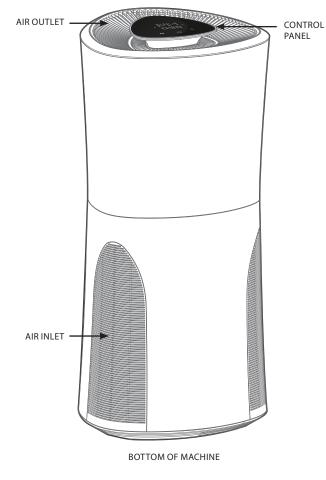


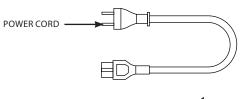
- Turn the air purifier upside down to access the filter cover located at the bottom of the unit.
- b. Rotate the filter cover counter clockwise and remove from the unit.
- c. Remove the filter from the unit. Cut, remove and discard the plastic bag covering the filter.
- Place the filter back into the unit.
- e. Place the filter cover back on the bottom of the unit, aligning the locking posts in the cover with the slots in the base of the unit.
- Rotate the filter cover clockwise until it locks into place.
- g. Turn unit right side up.
- 2. Connect the power cord into the inlet on the bottom of the air purifier. Be sure it is plugged all the way in. Your purifier is now ready for use.

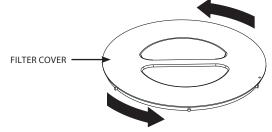


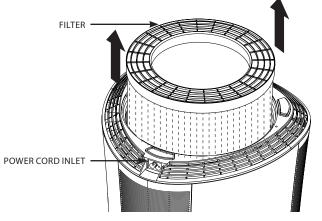
**WARNING:** This appliance has a polarized

plug (one blade is wider than the other). To reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.



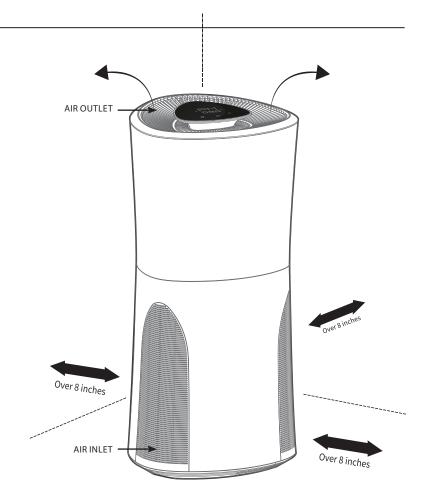


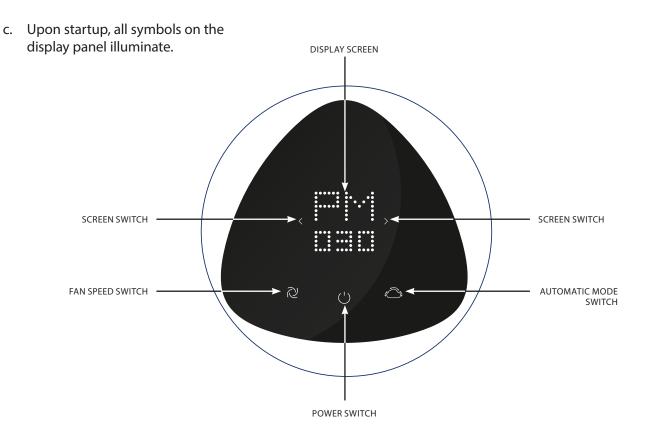




# **OPERATION**

- 1. Position the purifier at least 8 inches away from walls. That allows air to move freely into, around, and out of the unit.
- 2. Connect power cord to wall outlet.
- 3. Start the purifier by depressing the power switch on the control panel.
  - a. The purifier starts in Automatic Mode. In this mode, the fan speed automatically adjusts to the quality of the air in the immediate vicinity of the purifier.
  - b. Upon startup, the display screen briefly displays an "A" for Automatic, then it displays "PM" and a number signifying the level of particulate matter in the air.





## **FEATURES**

### 1. Fan Speed

a. The fan speed can be manually controlled by pressing the Fan Speed Switch on the control panel.



- b. Each time the button is pressed, the display briefly shows the speed: "1" for low, "2" for medium, "3" for high, and "Night Mode" for night time or super low speed.
- c. Turbo Mode is engaged by pressing and holding the Fan Speed Switch for 3 seconds. The display briefly shows the "Turbo Mode" symbol. In this mode, the purifier will run for 20 minutes, then change to Automatic Mode.



### 2. Automatic Mode

- a. Pressing the "Automatic Mode" button places the purifier in Automatic Mode. When set in this mode, the display briefly shows the "A" symbol.
- b. In "Automatic Mode", the fan speed automatically adjusts to the quality of air in the immediate vicinity of the purifier.

## 3. Display Screen

- a. Pressing the arrows on either side of the display will review user settings and environmental information.
- b. When the right arrow is pressed, the default screen displays the current readings in the following order:
  - 1) Indoor PM (Particulate Matter) level
  - 2) Indoor Humidity level %
  - 3) Indoor Temperature in Degrees F
  - 4) Indoor Temperature in Degrees C
  - 5) Fan Speed
- c. When the <u>optional Air Purifier-USA app is installed</u> and connected, all the above may be checked remotely plus:
  - 1) Outdoor Temperature
  - 2) Outdoor Humidity level %
  - 3) Outdoor PM level
  - 4) Filter Life Remaining



# **DISPLAY SCREEN SYMBOLS**

# **Measurement Readings**



INDOOR PM



INDOOR HUMIDITY



INDOOR TEMPERATURE (F)



INDOOR TEMPERATURE (C)

# Fan Speeds



NIGHT MODE



LOW SPEED



MEDIUM SPEED



HIGH SPEED



TURBO MODE



SMART MODE

## WiFi Connection



WIFI CONNECTION COUNTDOWN



WIFI CONNECTION SUCCESSFUL



WIFI CONNECTION FAILED

# **Notification**



FILTER REPLACEMENT INDICATOR

## FILTER & FILTER MAINTENANCE

#### FILTER:

The 360° filter that comes with your QuietPure Home by Aerus consists of 3 stages of filtration:

#### 1. Pre-Filter

Pre-Filter removes large particles.

### 2. HEPA Filter

HEPA Filter removes dust, allergens, odor-causing bacteria, and pet dander.

### 3. Carbon VOC Filter

Carbon VOC Filter removes odors, gaseous VOCs and formaldehyde.

## **Filter-Change Indicator:**

The display panel will show this icon when the filter needs to be replaced.

#### **FILTER MAINTENANCE:**

The filter needs to be replaced every 4,380 working hours (or 6 months) of continuous use. The filter reset indicator LED will flash to indicate time to replace filter. Press any key to stop LED from flashing for 24 hours. LED will continue to flash every 24 hours until it is reset. To reset filter LED, please see instructions below.

**NOTE:** Filter may need to be changed more or less depending on air quality and frequency of use.

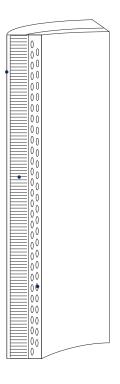
• To order new replacement filters, please contact **Aerus Customer Service** by calling 1-888-764-0693 or via email at support@aerusonline.com.

### **REPLACEMENT FILTERS:**

- QuietPure Home: MF AP FL01

- QuietPure Home Plus: MF AP FL03

- Follow the steps on page 4 of this manual to properly replace the filter
- After replacing the filter, hold down both the left and right arrow keys for 3-5 seconds. This will reset the filter replacement indicator.
- Data can be stored on the Amazon Cloud to remind you when to replace filter, and records pollution rate readings from your QuietPure Home. To view this data, download our app "Air Purifier-USA" for your Apple or Android device.



FILTERS SECTIONAL DRAWING

# **TROUBLESHOOTING**



**WARNING:** Please do not disassemble the air purifier or service yourself. If these corrective actions do not solve the problem, please contact Aerus Customer Service by calling toll free 1-888-764-0693 or via email at support@aerusonline.com.

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
The air purifier will not power on	Power cord is not plugged in	Plug in the power cord then turn on the air purifier
Abnormal noise	No filter/ filter installed incorrectly	Make sure there is a filter in the air purifier and that it is installed properly
	The filter is still in its packaging	Remove the filter from its packaging, then reinsert it into the air purifier
Air Purifier is not properly purifying the air	No filter/ filter installed incorrectly	Make sure there is a filter in the air purifier and that it is installed properly
	The filter is still in its packaging	Remove the filter from its packaging, then reinsert it into the air purifier

# **ADDING THE SMART APP DEVICE**

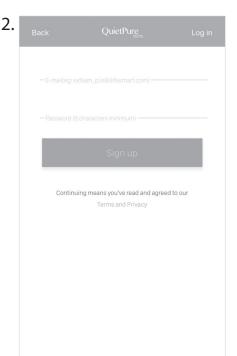
Users can scan the code below or search keyword *Air Purifier-USA\** on GOOGLE PLAY or APPLE STORE, to download APP.

**User Registration:** Open the smartAPP, click on the bottom to "Register", fill in the user registration information (available only mail registration). After successful registration, the user enters the account and password to log in.

1.



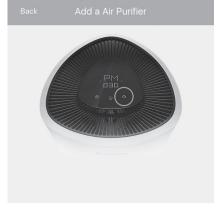
DOWNLOAD FROM GOOGLE PLAY





Add Device: After the user has successfully logged in, select the desired connection type unit, according to the page prompts, as shown below.

4.



Check Air Purifier State

Press the power button to turn on, then press and hold the "Smart Mode" button until you hear 3 beeps, you may now release the button, the device is now in pairing mode

Wi-Fi
CHOOSE A NETWORK...

My Home Wi-Fi
Someone's Wi-Fi
Someone's Wi-Fi
A P 1
Someone's Wi-Fi
A P 2
Someone's Wi-Fi
A P 3
Someone's Wi-Fi
A P 2
Someone's Wi-Fi
A P 3
Someone's

Add a Air Purifier

Configure Network Register Device Connect Device

Next

Next

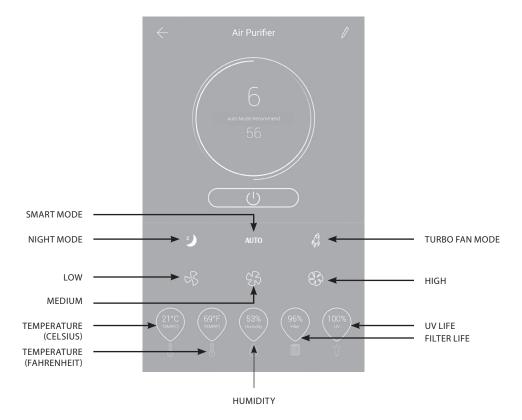
Return to Home

# **OPERATION OF SMART APP DEVICE**

**Home Page:** 

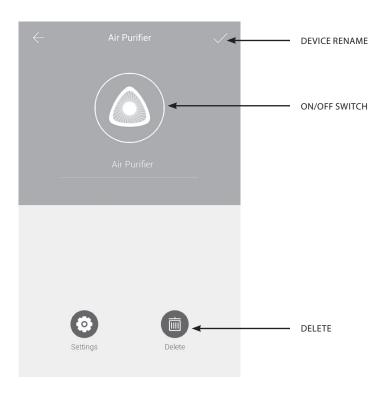
Click on "Return to home" button, the configuration is now complete and you can enter the operation page.

- Night Mode
- · Smart Mode
- Turbo Fan Mode
- Low
- Medium
- High
- Temperature (Celsius)
- Temperature (Fahrenheit)
- Humidity
- Filter Life
- UV Life (on certain models)



## **Operation Page:**

- On/Off Switch for Air Purifier
- Delete (on certain models)
- Rename Device Page



# **OPERATION OF SMART APP DEVICE (Continued)**

On the Home Page, click on Filter Life or UV Life to enter the next page, to purchase the filter or reset.

TIPS: Please reset the Filter Life when replacing the filter, otherwise the device will continue from 100% even if you don't replace the new filter.

Add New Networks Enter the edit page, select "Manage My Network", fill in the new member ID number and

information

Add New User Enter the edit page, then select "Manage My Network"

## **APP Troubleshooting**

SYMPTOM	CHECKLIST	
	1. The Network Router has power	
User cannot connect to the network router	Make sure the Network Router is working by connecting another device	
	3. Make sure the Network is available	
Cannot log in	Unknown error. Restart app	
Network slow to respond	Phone disconnected from the network. Restart app.	

<sup>\*</sup>This APP is owned/ managed by a third party over which Aerus Health Direct LLC has no control. Use of this third party APP will be at your own risk. Aerus Health Direct LLC is not in any way associated with the owner or operator of the third party APP or responsible for the goods and services offered by them. Aerus Health Direct LLC does not endorse or approve and makes no warranties, representations or undertakings relating to the content of this third party APP.

# HAVING TROUBLE SYNCING UP YOUR QUIETPURE HOME?

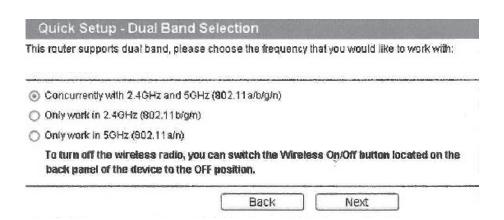
QuietPure Home integrates with 2.4GHz wireless routers;

If you have a 5 GHz wireless router, you could easily change the settings on your router to sync up:

### For TP-Link Router:

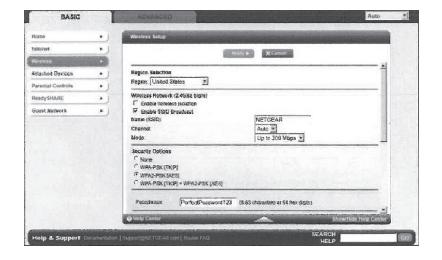


Or select Concurrently with 2.4 GHz and 5GHz (802.11 a/b/g/n). Please click Apply button after setting.



## For NETGEAR Router:

Enable Wireless Network (2.4GHz b/g/n). Please click Apply button after setting.



# **INSTALLATION PROBLEMS?**

If you are still having problems syncing up your QuietPure Home, call Aerus Customer Service at 1-888-764-0693, or email at support@aerusonline.com.

## **LIMITED 1 YEAR WARRANTY**

Customer should not repackage and ship the QuietPure Home by Aerus unit due to possibility of irreparable damage. For warranty service, please contact Aerus Customer Service by calling 1-888-764-0693 or via email at support@aerusonline.com.

### WHAT IS COVERED BY THIS WARRANTY

We warrant the QuietPure Home by Aerus to the Customer, subject to the conditions herein, against defects in workmanship and material, for a period of one (1) year from the date of Customer's original retail purchase.

### **INSTALLATION AND MAINTENANCE REQUIREMENTS**

This warranty is expressly conditioned upon proper installation, operation, cleaning, and maintenance, all in accordance with the Owner's Manual. Failure to meet any of these requirements will void this warranty. Servicing of your QuietPure Home by Aerus by parties other than our authorized representatives and/or using parts other than genuine parts will also void this warranty.

### **HOW TO OBTAIN WARRANTY SERVICE**

Customer must contact Aerus Customer Service by calling 1-888-764-0693 or via email at support@aerusonline.com and provide proof of purchase within the above time periods. We will repair or replace and return the product, without charge and within a reasonable period of time, subject to the conditions herein, if our examination shall disclose any part to be defective in workmanship or material. If we, in our discretion, are unable to repair the product after a reasonable number of attempts, we will provide either a refund of the purchase price or a replacement unit, at the company's option. WE reserve the right to inspect and/or require conformation of installation method.

### WHAT IS NOT COVERED BY THIS WARRANTY

Not for commercial use. Ordinary wear and tear shall not be considered a defect in workmanship or material. These warranties do not apply for loss or damage caused by accident, fire, abuse, misuse, improper installation, leaking, modification, misapplication, or bay any repairs other than those provided by our authorized Service Center. This warranty is non-transferable and does not cover consumable items such as filters.

### **UNAUTHORIZED CHANNELS**

Warranties are voided if a product is purchased through unauthorized channels; this includes websites that are not authorized to use our trademarked names, images, and logos as well as Interned auction sites (e.g. eBay and Craigslist). To confirm warranty coverage prior to purchasing a product, contact Customer Service with the product serial number.

### **EXCLUSION OF OTHER WARRANTIES & CONDITIONS**

EXCEPT AS PROVIDED HEREIN, WE MAKE NO REPRESENTATION OR WARRANTY OF ANY KIND. ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

### LIMITATION OF LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES

WE SHALL NOT IN ANY CASE BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM BREACH OF EXPRESSED OR IMPLIED WARRANTIES, CONDITIONS, GUARANTEES, OR REPRESENTATIONS, BREACH OF CONTRACT, NEGLIGENCE, OR ANY OTHER LEGAL THEORY. Such excluded damages include, but are not limited to, loss of profits or revenue, and loss of the use of the products, and any loss caused by leaks or other water damage.

## **LIMITED 1 YEAR WARRANTY**

#### FOR U.S. APPLICATION ONLY

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on warranties, or on remedies for breach. In such states, the above limitations may not apply to you.

### FOR CANADIAN APPLICATION ONLY

Exclusion of Subsequent Owners: Except as otherwise required by applicable legislation, this warranty is not transferable. This warranty gives you specific legal rights and you may also have other rights which vary from province to province. Some provinces and territories do not allow limitations on warranties, or on remedies for breach. In such provinces or territories, the above limitations may not apply to you.

If any provision of this warranty or part thereof is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the validity, legality and enforceability of the remaining provisions or parts thereof will not in any way be affected or impaired within the jurisdiction of that court. This entire warranty shall continue to be valid, legal, and enforceable in any jurisdiction where a similar determination has not been made.

This warranty is provided by: Aerus Health Direct, LLC 300 East Valley Drive Bristol, VA 24201(in US);

#### **SERVICE**

Every effort is made to ensure customers receive an up-to-date instruction manual on the use of our products; however, from time to time, modifications to our products may without notice make the information contained herein subject to alteration. For the latest information, please visit our website.

This equipment has been tested and found to comply with the limits for Industrial, Scientific, and Medical Equipment (ISM), pursuant to Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult Customer Service or an experienced radio/ TV technician for help.

### FCC DECLARATION OF CONFORMITY

Name: Aerus Health Direct LLC

Model: QuietPure Home

Manufacturer: Aerus Health Direct LLC

This device complies with Part 18 of the FCC Rules.

## **RESPONSIBLE PARTY**

Aerus Health Direct LLC 300 East Valley Drive Bristol, VA 24201 Ph: 888-764-0693

Signature:

Printed Name: Andrew Eide

**Title:** Vice President of Product Development

& Manufacturing

**Date:** 10/12/17



For information regarding the use of this product contact Customer Service.

support@aerusonline.com.

(888) 764-0693