

Acer® Veriton® Desktops - Service Upgrades

- End-user must purchase and register service upgrade within 90 days of desktop purchase.
- Veriton® desktops come with a one-year or three-year limited warranty:
 - Models with a three-year limited warranty include
 - Limited on-site service during all three years (service upgrades are not available for these models) or
 - Limited on-site service during the first year and mail-in/carry-in service during the second and third years
 - Models with a one-year limited warranty include one year of limited on-site service.
- Aspire® desktops come with a one-year limited warranty, which includes one year of mail-in/carry-in service. Service upgrades are not available.
- All Acer® desktops come with:
 - Hardware technical support via toll-free phone Monday through Friday from 7:00 a.m. to 9:00 p.m. and Saturday through Sunday from 8:00 a.m. to 5:00 p.m. Central time.
 - Free software support via phone for 90 days from the date on which the desktop is purchased.

		Veriton®						
		3 Years	1 Year					
Upgrade	SKU	M670G	L460G L410G	M460G M421G	M265	N260G	X270	Z280G
Next-business-day limited on-site service for years 2 & 3	146.AB769.002	X						
Next-business-day limited on-site service for years 2 & 3	146.AB769.003		X	X	X	X	X	
Mail-in/carry-in depot repair coverage for years 2 & 3	146.AB769.004		X	X	X	X	X	

For a free copy of the **standard limited warranty** end-users should see a reseller where Acer products are sold or write to Acer America Corporation, Warranty Department, P.O. Box 6137, Temple, TX 76503.

If an **extended warranty** is purchased for a desktop, that extended warranty also covers any Acer (not third-party) upgrades installed in the base system.

For **next-business-day response** customer call must be received by 4:00 p.m. Central Time. Next-business-day response does not apply to service calls missed for reasons outside the control of Acer, such as airport closures or parts shortages. Next-business-day response and **on-site service** apply to the continental U.S. and Canada only and may not be available in all locations. In those areas where on-site service is provided, a technician will be dispatched, if necessary, following efforts to resolve the problem by telephone support.